

UNIVERSITY OF CALIFORNIA, MERCED

### "Partnering With Your University Student" Spring 2018

### Dr. Fuji Collins



www.ucmerced.edu

## Introduction

- Welcome to UC Merced!
- Opening in 2005 as the 10<sup>th</sup> campus.
- Excellence in teaching, research and public service.
- Research university bound by learning, discovery and engagement.
- We are a student-centered research university with strong graduate and research programs meshed with high-quality undergraduate programs.



 UC Merced undergraduates experience education inside and outside the classroom, applying what they learn through undergraduate research, service learning and leadership development.



### Presentation

- ✓ You have questions...
- ✓ What can you do to help your student through this transition while allowing them the autonomy to be adults?
- ✓ How can parents and family members help themselves through the emotional transition?
- ✓ What resources are available?



### Helpful Ideas

- $\checkmark$  Allow yourself to feel sad.
- ✓ Don't feel guilty if you feel relieved.
- ✓ Find a good balance between connection and intrusion.
- ✓ Stay out of academic issues.
- ✓ If you are paying, let your student know what you expect.



### Helpful Ideas, continued

Communicate about alcohol.
 Communicate about visits home.

✓ Communicate about UCM resources.

 $\checkmark$  Find other activities to keep you busy.

✓ Hang in there!

✓ Congratulations.



Tips for Parents and Family: From a Student's Perspective

✓ Don't ask if they are homesick.

✓ Write often and regularly.

✓ Ask questions, but not too many.

✓ Expect change, but not too much change.



### More Tips

 Don't worry (too much) about those "nothing is right" telephone calls and letters.

- ✓ Visit, but not too often.
- ✓ Don't say "these are the best years of your life."
- $\checkmark$  Put trust at the forefront.



### Life of a First Year or Transfer Student...

 Common Emotional Conflicts of University Students
 The conflicts and stress that I will describe are examples of what a student might experience during their first year at the University.

✓ Not all students have these experiences...



### Possible Issues

- ✓ Values crisis.
- ✓ Feelings of inadequacy and inferiority.
- ✓ Students may feel depressed.
- ✓ "Culture Shock." Too many new experiences.
- ✓ Stress.
- ✓ Decision making problems (lack of organizational skills).
- ✓ Time pressures (academic schedules, job requirements).



### So what can Families do?

- Encourage their student to be familiar with all the Student Wellness programs and to have emergency numbers programmed into their phones.
- ✓ Model coping with stress effectively.
- ✓ Encourage and model help seeking.
- ✓ Positive communication. You know your student best.
- ✓ Care packages.
- ✓ Ability to laugh and play together.
- ✓ Relating adult-to-adult.



### When to Step In

- ✓ Repeated, tearful phone calls.
- ✓ Significant, rapid change in weight.
- ✓ Frequent illness or fatigue.
- ✓ Marked changes in behavior or mood.
- ✓ Social withdrawal or poor class attendance.
- ✓ Compulsive behaviors.
- $\checkmark$  Difficulty coping with trauma or family crisis.



### Stepping in...

- ✓ Prolonged, recurrent, or severe sadness or anxiety.
- ✓ Threats of suicide or signs of substance abuse.
- $\checkmark$  What to do? Stay engaged, ask questions.
  - Listen.
  - Express concerns directly.
  - Encourage them to seek help... Counseling and Psychological Services are available.
  - Normalize the idea that seeking help is not a sign of weakness.



### Resources

### ✓ Student Health Services

Medical Services, Allergy Services, Immunization Services, Insurance

✓ Counseling and Psychological Services
 Individual, Couples, Group, Consultation, Crisis Intervention

 ✓ VETS

Veterans Education and Transition Services

### ✓ Disability Services

Communication Access Services, Mobility Assistance, Proctoring, Note taking, Transcription Services, Alternative Media Services



### Resources

### ✓ Recreation and Athletics

Intramural sports, Sports Clubs, Outdoor Experience Program, Fitness, Intercollegiate Athletics

#### ✓ Bright Success Center

Academic Advising and Learning Support Services: Fiat Lux, DARTS, Success Mentor Program, STEPS, Guardian Scholars, PALS, USTU 10, Orientation

### ✓ HEROES

Health Education Representatives for Opportunities to Empower Students, Peer Educators



### Resources

- ✓ Faculty
- ✓ Academic Advisors
- ✓ Food Pantry

3d Friday of each month, 10am-2pm, Tri College, vdoty@ucmerced.edu

✓ CART Program

Cat Access to Road Transportation, TAPS, M-F, 8am-5pm, Temporary Mobility Issues.

- ✓ Dean of Students
- ✓ Student Response Team (Red Folder)



### Remember...

- ✓ Again, congratulations!
- $\checkmark$  The transition can be tough, but you can do it.
- ✓ Welcome to our Bobcat family.
- ✓ Questions.



## University of California Merced

## DID YOU KNOW ...?

In 2001, local elementary students chose the mascot of the future UC Merced – the Golden Bobcat! Academics and Academic Expectations at UC Merced: Habits for Student Success

Elizabeth J. Whitt Vice Provost and Dean for Undergraduate Education



## Overview

### 🗴 Welcome!

What can your student expect from academics at UC Merced?

What does your student need to do to be academically successful? Including advice from a current student!

## Overview

- Your student is a transfer student?
- Your student is a first-time college student?
- What questions do you have about academic expectations and academic success at UC Merced?

## Student Success

What students do -- time and energy focused on academics and other educational experiences.

What the university does – using effective tools to help students be successful.

And families are partners for student success for both.





## What Students Do: Time

Key: Time at UC Merced is very different from time in other academic settings. So most students need new time management skills and habits to be successful.

## What Students Do: Time

<Time in at UC Merced is less structured, less scheduled than most students have been used to >Typically, students have more freedom and more distractions

than in the past

How do course units translate into expected effort at UC Merced?

In general: Students should expect to spend at least\* 3 hours of effort outside of class for every course unit.

\*Depends on the student and the class.

№45 to 48 hours: Is that typical of the amount of time your student spent every week on academics – reading, writing, studying - in high school or at community college?

## What Students Do: Effort

## Key: Academic effort in at UC Merced also is different.

## What Students Do: Effort

>Longer timelines
<Fewer deadlines</li>
<Fewer grades</li>
>More independence
>More responsibility

## What are lectures like?

- They tend to be large. But not too large!
- Material is fast-paced, complex.
- They require careful preparation by students and by faculty.
- They require students to focus, perhaps even more than in smaller classes.



## What about discussions?

- Small classes that provide an interactive style of learning.
- Large, lecture-style classes often have small discussion sections too.



Again, preparation and focus are necessary. But so is participation.

# Why Spend Time on General Education?

My daughter is going to be a (medical doctor, computer science engineer, small business owner [insert your special interest here]). Why does she have to study things outside that discipline?

For one thing: Part of the University's job is to create well-educated and well-rounded active citizens.

For another: Most of the skills employers want are the focus of our general education curriculum: effective written and oral communication, integrative thinking, critical thinking, teamwork, ethical decision-making, etc.

# National Survey of Employers (AAC&U 2013, 2015)

- № 93%: "a candidate's demonstrated capacity to think critically, communicate clearly, and solve complex problems is more important than their undergraduate major."
- 90+%: hires must demonstrate ethical judgment and integrity; intercultural skills; and the capacity for continued new learning.
- ≥ 83%: hires must be able to work effectively in teams.
- № 78%: hires must bring broad knowledge in liberal arts and sciences.

## General Education at UCM

University GE Requirements – all UCM Students

- ✓ Writing
- ✓ Math
- ✓ CORE 001

### School and Major GE Requirements

 Subjects outside the major, designed to provide breadth and depth essential to a student's program: History, English, Psychology, Biology, Math, Sociology, Political Science, and on and on. Keys to Student Success -- What UCM Students Say:

Fall 2017 FY students in academic difficulty (at least 1 D or F) at midterm: kl don't allow enough time out of class to meet requirements of my courses. k haven't used available tutoring. k haven't met with my instructors to get help.

# Keys to Student Success at UC Merced\*

Manage time effectively.



- Develop and use good study skills and habits. From DAY ONE.
- Ask for help and use all available resources.
- \*So you can be helpful when the time comes

#### Time Management

k Go to class! And use time *between* classes to do homework and study (e.g., in the library). keep a calendar with all due dates and assignments (course syllabus) and other commitments. Plan ahead: Don't procrastinate and don't fall behind. Allow time for other activities. Yes, your students should study and go to class, but they should also eat, do laundry, work out, see a movie, spend time with friends, get involved in the community. And sleep.

#### **Know Course Expectations**

 Every class has a syllabus -- the roadmap of the class.
 Specific deadlines and evaluation criteria.
 So students must read the syllabus. A lot.
 Obtain all course materials specified by the instructor, including textbooks. Yes, they can be expensive, but required readings really are required.

- For the sake of your student's success, she or he should not plan to share readings with classmates or friends.
- ✓ Textbooks are not available in the UCM Library.

Student Success -- What The University Does: Challenge and Support

Key: We expect – and will challenge -- your student to be successful *and* we provide lots of resources to help your student succeed. The Support: We are here to help your student be successful.\*

 Student success tutoring and workshops
 Academic Advisors, Peer Advisors
 Health, Wellness, and Counseling Services
 Residence Life Staff, Career Services & Professional Advancement

\* There's nothing wrong with asking for help! In fact, we *expect* your student to ask for help. But for some, that's a challenge.



## Faculty are Resources, Too

Faculty members at UC Merced have been successful students! They can help your student with the process of learning how to learn. **Note:** Their advice on how to set goals, manage time, and enjoy learning is a valuable resource. How does a student access that resource? ✓ Office hours!



What Can Families Do? Challenge and Support

You play a significant role in your student's success. Challenge: encouragement, independence, information Support: encouragement, independence, information

# Advice about Academic Success from Students:



What are the keys to your academic success at UC Merced?

What do you wish you had done differently during your first semester at UCM? What do you know now you wish you had known then?

What advice do you have for new students' families about their students' academic success?



# Questions?

# University of California Merced

# DID YOU KNOW ...?

UC Merced is the only university in the country that has all its buildings certified as Leadership in Energy and Environmental Design (LEED). UNIVERSITY OF CALIFORNIA MERCED

# Housing & Residence Life, Dining Services, Transportation & Parking





- Access Residence Halls and Campus Buildings
- Ride CatTracks & Merced Transit System
- Purchase Food & Textbooks
- Do Laundry and Pick-up Packages
- Make Photocopies and Print Documents

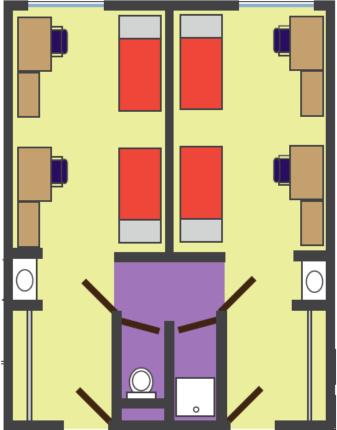
## Safety is our Highest Priority

- □ Residence Halls **locked** 24/7
  - Bedrooms "hard key" access
  - Exterior Door access via Cat Card except Valley
  - Do not loan keys report lost keys immediately
  - Security cameras installed at some exterior doors
- Guests must be escorted at all times
- Student and Professional Staff Available 24/7
- □ Cat-Cops (228-2677), CSO's, Blue Lights
- □ Fire System connected to UCM Police Dispatch

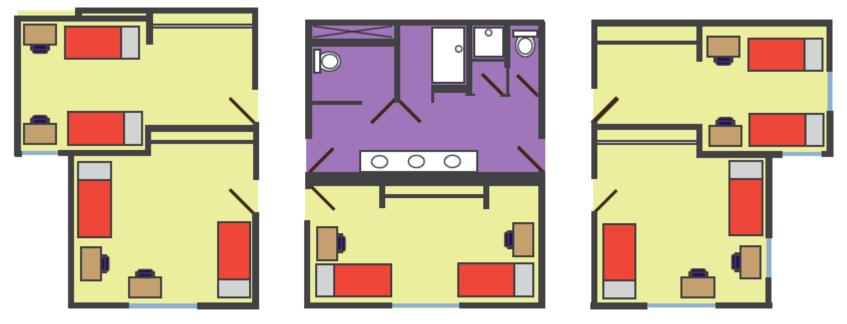
#### Sierra Terraces: Mariposa and Tuolumne Halls



#### SUITE - DOUBLE ROOMS



# The Summits Cathedral, Half Dome, & Tenaya



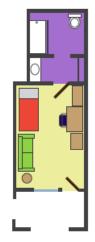
Pod Communities: 5 rooms share a bathroom

- Room types include Single, Doubles, Triples and Quads
- Laundry, Lounges, Tenaya Computer Lab & Study

#### Valley Terraces

#### Valley Terraces

#### SINGLE BEDROOM SUITE







- Continuing & Transfer Residents
- Exterior Entrances -increased privacy
- Apartment Like Suites
  - Private Bathrooms residents clean
  - Living Room social & study space
- Double and Single Occupancy
- Laundry in the Terrace Center, shared with Sierra Terraces

# **Residential Community**

#### Become a Leader!

- Community Councils
- Residence Hall Association
- Join the Housing Staff
  - Resident Assistants
  - Office Assistants
  - Programming Assistants
  - EcoReps

#### **Tools for Success**

- Staff available 24/7
- Mediation &
  - Communication support
- Overnight Guests
- Cleaning Schedules

# Learning while Living On Campus

#### **Helping Student Success**

- Scholarship
- Citizenship







#### **Programs and Services**

- Resident Learning Center
- IT Help Desk
- Tutoring
- Academic Peer Mentors
- Computer Labs & Printers
- Academic Excellence
- Fiat Lux program
- Gender Inclusive
- Game Rooms



### UC MERCED DINING SERVICES

The Yablokoff-Wallace Dining Center 

The Lantern Café 
Lakeside Catering

The Summits Marketplace - Fork in the Road - Diesel Dogs - Vending

# **Residential Dining**

 Open 7 Days a Week for Breakfast, Lunch & Dinner (Monday-Thursday 7am-11pm, Friday 7am-9pm, Weekends 10am-2pm, 5pm-9pm)  Spend your Dining Dollars here and if you run out, we accept Cat Dollars!



Located between the Valley
 Terraces and Sierra Terraces
 Residence Halls.



### The Summits Marketplace

Open 7 days a week (Sunday-Friday 10am-Midnight, Saturday 10am-8pm)

Located in the Summits Residential Community

Spend your Dining Dollars here and if you run out, we accept Cat Dollars!

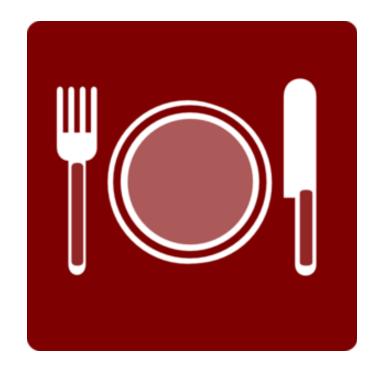




### **Outside Vendors on Campus**

Monday-Friday, at least 4 different food trucks from the surrounding community will serve lunch in COB2 Plaza and SSB/SSM plaza 11:00 am – 4:00 pm

Food truck vendors will accept Cat Dollars, cash, credit card, and residential Dining Dollars



## 2018 Spring Semester Meal Plans

Choose the amount of Cat Dollars You Need	\$1,750 Dining Dollars + Cat Dollars Total	\$2,000 Dining Dollars + Cat Dollars Total
\$300 Cat Dollars	\$2,050	\$2,300
\$600 Cat Dollars	\$2,350	\$2,600
\$900 Cat Dollars	\$2,650	\$2,900

# **Payment Options**



- Add Cat Dollars Anytime
  - Add any amount at anytime
  - Not tax free
  - Accepted at all Dining locations
- We accept Cash, Credit, Debit Cards (and even Checks!) at all of our locations



### TRANSPORTATION AND PARKING SERVICES (TAPS)

Website: taps.ucmerced.edu Email: Phone: (209) 228-8277(TAPS)

## **Transportation Services**

#### CatTracks



- CatCard Required
- Runs 7 days a week
- NiteCat Shuttle (Fri/Sat until 2am)
- Amtrak Connections

#### Merced County Transit – Route UC

- CatCard Required
- Weekday Only Service (7am-8pm)
- Downtown and Other Connections
- Amtrak Connections



### Parking Services

#### □ Freshman – no parking on campus

#### Campus construction impacts parking this spring 2018

#### Offsite satellite parking for on campus residents

Park and ride locations serviced by campus transit

# Other Alternative Transit Options

- Merced Airport connections to LAX and Oakland Airports
- Greyhound Bus
- Zipcar
- Zimride
- CatCart Program
- CatSpots Connections



# **TAPS Highlights**

- Orientation Information Fair
- CatTracks City Tour
- Follow Us on Social Media
- Employment Opportunities
- Contact TAPS

Website: taps.ucmerced.edu Email: Phone: (209) 228-8277(TAPS)



# University of California Merced



The Department of Public Safety serves the UC Merced community and university property 24 hours a day, 365 days a year.





### **UC Merced Police Department**

Spring 2018 Orientation

#### **Police Operations**

- UCMPD is a full-service police department.
- Officers and staff are welltrained.
- UCMPD is focused on its relationship with the community.









#### **Dispatch/Emergency Management**







- Dispatch staffed 24/7
  - General Service Calls
  - 911 Calls
  - Monitor Blue Light Phone System
  - Text-a-Tip Anonymous Reporting
  - E-mail Reporting
- Mass Notification System
  - Text Messaging
  - E-mail Messages
  - Cell/Desk Messaging
  - Internal/External PA
  - Digital Display Signs

#### **Community Service Officers**

- Student Employees of UCMPD
- Office Duties (Livescan, Lost and Found, Property Registration)
- Safety Programs, Campus Patrol, Safety Escorts
- Support for Special Events





#### **Public Service Officers**

- Public Service Officers (PSOs) are nonsworn members of UCMPD who patrol UC Merced properties on and off campus.
- PSOs are dispatched directly through UCMPD and can call dispatch by radio.
- PSOs can provide safety escorts.



**PSO Daniel Rodriguez** 

#### **Additional Services**

- Lost and Found
- Property Registration

#### Livescan









#### When should my student contact UCMPD?

- To report a crime or suspicious activity
- To ask about how to participate in a department program
- To request an escort from a Community Service Officer or Public Service Officer

- To ask questions about services offered by the department
- To express comments/concerns
- To ask about crime statistics

#### How can my student contact UCMPD?

- Emergencies:
  - 911 (9-911 from Land-Line Phones)
- Non-Emergency Dispatch:
   (209) 228-2677
- Business Office (M-F 8am-5pm):
  - (209) 228-8273
- Text-A-Tip Anonymous Reporting
  - (209) 626-8826 or ucmerced@tipnow.com

- Activate any Blue Light Phone in an emergency or to request a safety escort.
- Make a report or ask officers questions in person
- For more information, including the Police Department's Campus Annual Security Report, visit police.ucmerced.edu
- For emergency updates, visit emergency.ucmerced.edu

# **Thank You!**



IT Services provides free anti-virus protection software to the UC Merced community.



### Campus Involvement A Snapshot: Student Life at UC Merced

### Overview

- What We Value
- Opportunities
- Student Experiences
- Q & A



### What We Value

- Building community
- Leadership experience
- Care for each other





### Getting Involved on Campus





# **Building Community**

### Developing Leadership



#### Caring for Each Other



#### Reminders: Join the CARE Office at COB 1 286 to complete the 1 hour mandatory training 4:30 -5:30 p.m.

# **Questions & Answers**

### Resources

- Campus Advocacy Resources and Education
  - Yesenia Curiel, Director
  - 209-233-1746
  - General questions: 209-228-4147
- Office of Student Life
  - Le'Trice Curl, Director
  - Lcurl@ucmercd.edu
  - 209-228-5433

- Leadership, Service, & Career
  - Brian O'Bruba, Executive Director
  - bobruba@ucmerced.edu
  - 209-228-7272



# ThankYou

## DID YOU KNOW ...?

UC Merced leads the UC system in the percentage of students from underrepresented ethnic groups, lowincome families and families whose parents did not attend college.



Bright Success Center & UC Merced Library

## Academic Resources

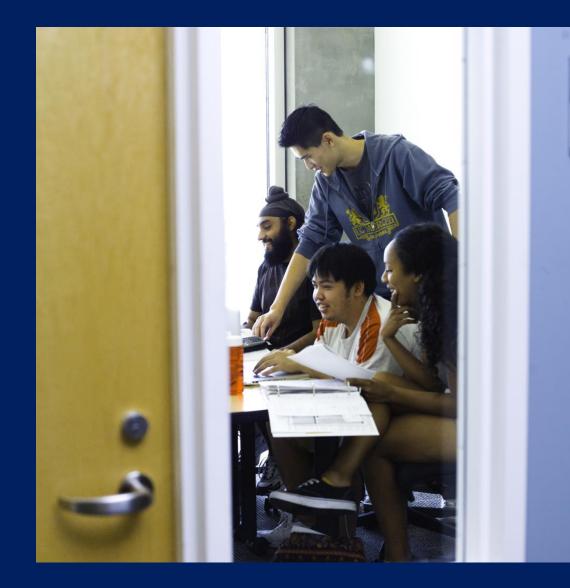
### Overview

- Our Approach
- Academic Resources
- Q & A



### Our Approach

- In and out of classroom
- Student success



Success Story: UC Merced Graduate



### Bright Success Center

I first came across the Bright Success Center as a result of the Fiat Lux Program. Fiat Lux and the BSC have worked together to provide students with the tools necessary to succeed in college.

Together, they have helped me review study skills and connected me with the other BSC professional staff members, many of whom have acted as personal mentors.

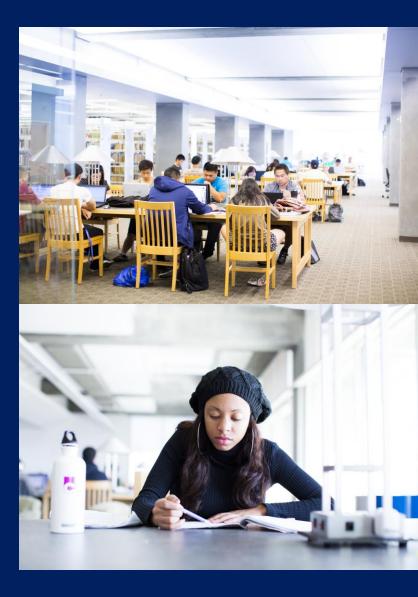
-Cristhian Gutierrez



### UC Merced Library

Being a student staff with the STEP Scholars program has exposed/taught me how to utilize the many resources that were unknown to me as an incoming undergrad. Due to UC Merced being such a strong research campus, the library databases (Melvyl, PsycINFO, etc.) were extremely helpful in assisting me to locate scholarly sources for my research papers and presentations.

— Nancy Vue



#### Contact Us

#### • Calvin E. Bright Success Center

- Leilani Kupo
  - lkupo@ucmerced.edu
  - 209-228-2993

#### • UC Merced Library

- Elizabeth McMunn-Tetangco
  - emcmunn@ucmerced.edu
- Lindsay Davis
  - Idavis23@ucmerced.edu
- library.ucmerced.edu
- 209-228-4444

### Additional Resources

- Student Jobs
  - jobs.ucmerced.edu
- Tutoring Services
  - learning.ucmerced.edu/programs/tutoring
- Disability Services
  - disabilityservices.ucmerced.edu
- Library Research Help Services
  - library.ucmerced.edu/about/contact/ask
- Library iPad Tour
  - edventurebuilder.com/UCMerced/ucmerced librarytour

## **Questions & Answers**

## Reflection

1. Write a letter to your student

- a) Share what you learned and what you hope they get involved in at UC Merced
- b) Share words of encouragement
- 2. Fill our your evaluation
- 3. Show us your Bingo Sheet
- 4. Prizes!! 🕲

## DID YOU KNOW ...?

Encourage your students to submit their immunization Records by January 16, 2018. health.ucmerced.edu

## DID YOU KNOW ...?

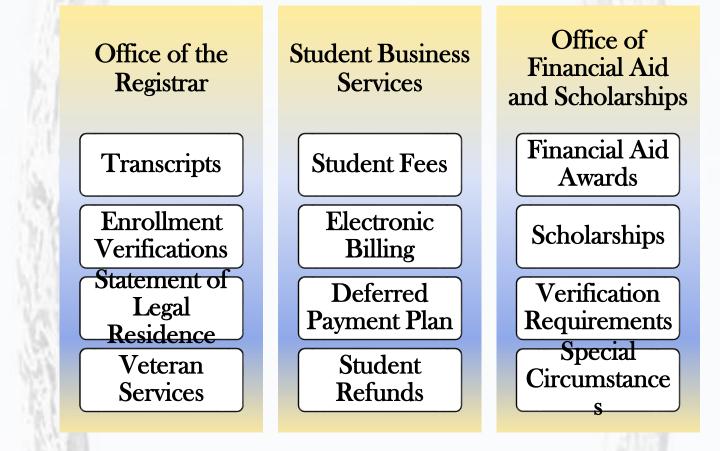
Encourage your students to file their Spring 2018 Insurance Waiver at my.ucmerced.edu Application Deadline January, 8, 2018 health.ucmerced.edu

#### Working Together to Pay for College



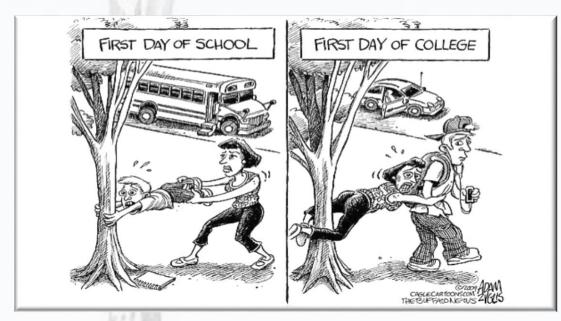


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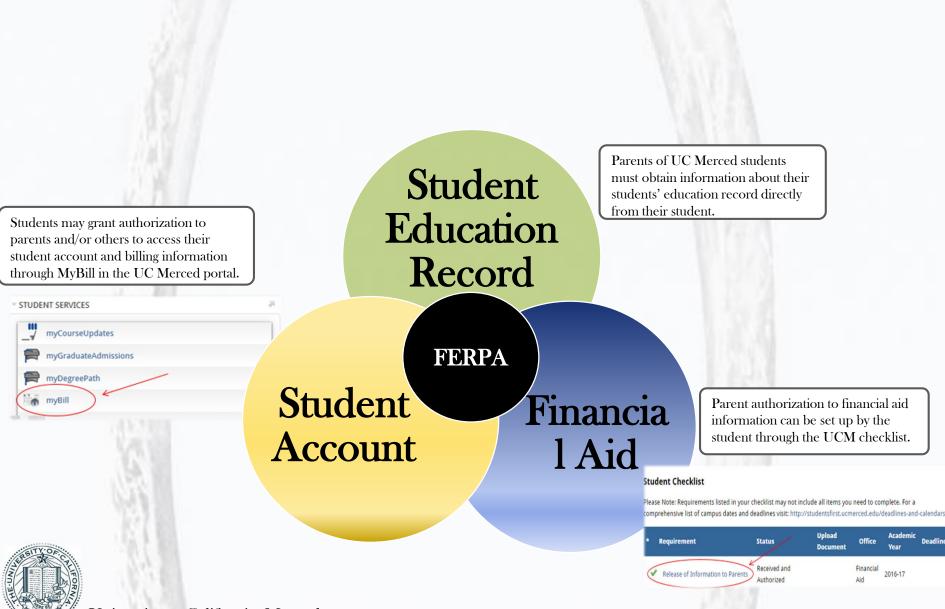
#### Family Educational Rights and Privacy Act



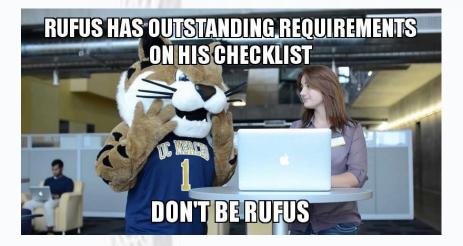
#### **FERPA** and Parents

FERPA provides parents with certain rights with respect to children's education records up until entry to the university.





### Checklist Items: my.ucmerced.edu





ea.	se Note: Requirements listed in your ch prehensive list of campus dates and dea	ecklist may not in	clude all items you	uneed to com	plete. For a deadlines-and	l-calentars
m	Requirement	Status	Upload Document	Office	Academic Year	Deadline
ĸ	Award Terms and Conditions	Unsatisfied		Financial Aid	2016-17	
×	CA Dream Loan Entrance Counseling	Unsatisfied		Financial Aid	2016-17	
ĸ	Dependent Verification Worksheet	Unsatisfied		Financial Aid	2017-18	01-JUN-17
×	Dependent Verification Worksheet	Unsatisfied		Financial Aid	2016-17	02-FEB-17
×	Statement of Legal Residence	Optional		Registrar	2017-18	August 1 for Fall
K	Student Income/Expense Verification	Unsatisfied	Upload Document	Financial Aid	2017-18	01-JUN-17
X	Title IV Authorizations Sheet	Unsatisfied		Financial	2016-17	



#### **Direct Costs**

Estimated Direct Costs (Tuition, Fees, On-Campus Room & Board, UC SHIP)

> Total Gift Aid = Estimated Net Cost

Options to cover Net Cost:



• Self Help Aid (Student Loans & Parent Loans)

\*Note: Work-Study is earned throughout the year

- If your Self-Help is more than Net Cost, you will receive a refund to assist with Indirect Costs (books, transportation, personal)
- Payment (Actual charges will be posted in late July)
- Check or E-Check
- Credit Card Payment (2.75% processing fee)
- Deferred Payment Plan (DPP) (\$40 participation fee & 4 equal monthly payments of 25% of the balance)



#### Direct Costs Worksheet: finaidapps.ucmerced.edu

Rufus Bobcat (10000000)

#### UCMERCED Office of Financial Aid and Scholarships

and Scholarships 2017 – 2018 Undergraduate Direct Costs Worksheet

Use this worksheet to estimate whether or not you will owe a balance or will receive a financial aid refund. Note: Your financial aid will be divided between the Fall and Spring semesters. This information is only an estimate and is subject to change at any time. For accurate changes and credits be sure to review your billing account at MyBill on the UC Merced podal

Section A: Calculate Direct Costs*	ntal.	Fall Semester	Spring Semester	Academic Year
1.Fees/Tuition		6799	6799	13598
2.Non-Resident Suplemental Tuition (Non-California Residents Only)	Only)	0	0	0
3.Housing and Meal Plan (See housing and meal plan rates)	OHly)	8395	8395	16790
4. UC Merced Health Insurance		0	0	0
5. Total Charges		15194.00	15194.00	30388.00
Section B: Calculate Gift Aid Credits		Fall Semester	Spring Semester	Academic Year
Distances of intervent to Replace INTRA LEPRACE		0	0	0
. H. 6. Statement of Intent to Register (SIR) Deposit		0	0	0
<sup>3. Bi</sup> 7. Housing Reservation		3282	3282	6564
		6315	6315	12630
0. F 8. Bobcat Grant		2785	2785	5570
1. s 9. Cal Grant or Cal Vet Fee Waiver		0	0	0
2. C 10. Pell Grant		0	0	0
3.1		12382	12382	24764
11. Scholarships				
Tour 12. Other Aid (do NOT include work study)	ccept less than the full amount offered and are encouraged to be	prow conservatively. Learn about Federal Direct Stud	ent loans and California Dream Loans. We r	commend using <u>cashcourse.org</u> to de

13. Total Credits



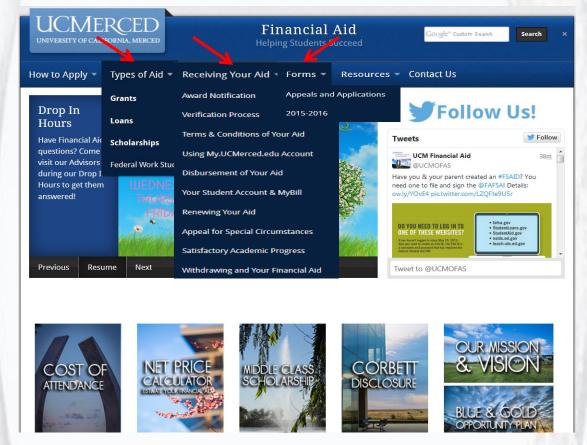
## Direct Costs Worksheet: finaidapps.ucmerced.edu

Section C: Self Help Aid (if needed)	Fall Semester	Spring Semester	Academic Year
14. Direct Subsidized loan (Best option: accrues no interest while enrolled at least half-time, student responsible for payment of loan)**	0	0	0
15. Direct Unsubsidized loan (Second best option: Interest starts accruing immediately after funds disburse, student responsible for payment of loan)**	0	0	0
16. Direct PLUS loan (Interest starts accruing immediately after funds disburse, parent responsible for payment of loan)**	0	0	0
17. Total Loans****	0.00	0.00	0.00
Section D: Calculate Balance Due or Refund Amount	Fall Semester	Spring Semester	Academic Year
8. Balance Due or Refund Amount (If Green, the amount is your REFUND, if Red the amount is your BALANCE)	2812.00	2812.00	5624.00
*Direct costs are paid directly to the university and billed through your UC Merced student account. **Direct Loan interest rates and fees are available online: studentloans.gov			
*** Dream Loan Program, please go to http://financialaid.ucmerced.edu/cadreamact DREAM loan program for more information regarding loan interest, applying, etc. **** These amounts are a reflection of accepted awards. Loans will not disburse until all requirements are completed and received from appropriate lenders.			



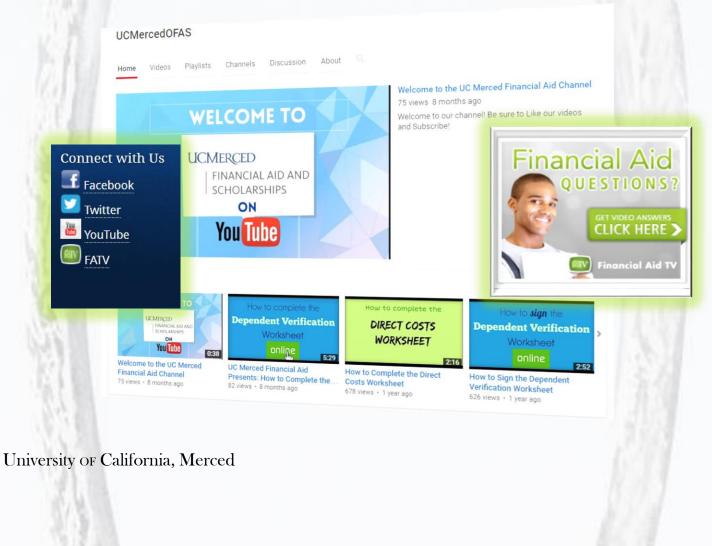


## www.financialaid.ucmerced.edu





## Videos and Social Media





Spring 2018 fees are due Wednesday, January 10

#### To view the balance on your CatCard, please click here

My Account	
Previous Term Balance	\$60.00
Current Charges and Payments	\$13,399.18
Authorized Financial Aid	\$6,853.00
Total Amount Due	\$6,606.18
Make a Payment	
Detailed Account Activi	ty 🖉
* Authorized Aid cannot be applied to previous tern	n balance
My Recent Payments	
My Receite Pulyments	
	View All
	<u>View All</u>
My Campus - Other items available	
My Campus - Other items available	
My Campus - Other items available Add funds into your CatDollars Plan	for purchase
	for purchase <u>View All</u>
Add funds into your CatDollars Plan	for purchase <u>View All</u>
<u>Add funds into vour CatDollars Plan</u> Funds are available for use anywhere o	for purchase <u>View All</u>
Add funds into vour CatDollars Plan Funds are available for use anywhere o ncluding all Dining Services	e <b>for purchase</b> View All n campus

My Bills	
To view all your bills click 'View All'.	<u>View Al</u>
⊠ eBill 12/01/2017 12/01/2017	<u>View</u> Download
⊠ eBill 11/01/2017 11/01/2017	<u>View</u> Download
⊠ eBill 09/01/2017 09/11/2017	<u>View</u> Download

#### My Deferred Payment Plan

The Spring Deferred Payment Plan will open for enrollment on December 15, 2017

#### My Saved Accounts

Add New

You have no saved payment methods.



	.L			<b>*</b> Si	ample C
	Му	Account My Bills	Make a Payment	Basket I	Help Sig
					I
	Detaile	ed Account Activ	vity		
Student ID: Previous Term Balance: <b>\$60</b>	Current Charges and Payments	: <b>\$13399.18</b> Authori	zed Financial Aid: \$6853	Total Amount D	ue: <b>\$6606.18</b>
	Autho	orized Financial A	lid		
Term Descrip	otion	Fund Code Descr	ription	Pending	Credit
Spring Semester 2018	17/18 Sub F	ed Stafford Loan			\$2,226.0
Spring Semester 2018	Golden Bob	cat Grant (E)			\$4,627.0
Term	Stude	ent Account Activ	ity cription	Charges	Credits
Spring Semester 2018	November 30, 2017	Waiver - Health Ins	•	Charges	\$1,270.3
Spring Semester 2018	November 30, 2017	UG Health Mandato		\$1,270.34	\$1,270.3
Spring Semester 2018	November 30, 2017	UC Spr Student Se		\$564.00	
Spring Semester 2018	November 30, 2017	UC Spring Tuition F		\$5.751.00	
Spring Semester 2018	November 30, 2017	UG Assoc Fee (Spr)		\$65.68	
Spring Semester 2018	November 30, 2017	UG Transportation		\$87.50	
Spring Semester 2018	November 30, 2017	Recreation Fee (Sp		\$146.00	
		Student Life Fee (S		\$15.00	
	November 30, 2017	Student Life ree (3			
Spring Semester 2018 Spring Semester 2018	November 30, 2017 November 30, 2017		r)	\$50.00	
Spring Semester 2018		Health Svs Fee (Sp UG Early Childhd Ec		\$50.00 \$10.00	
Spring Semester 2018 Spring Semester 2018	November 30, 2017	Health Svs Fee (Sp	l Fee (SP)	•••••••••••••••••••••••••••••••••••••••	
Spring Semester 2018 Spring Semester 2018 Spring Semester 2018	November 30, 2017 November 30, 2017	Health Svs Fee (Sp UG Early Chidhd Eo	l Fee (SP) 1 Fee (SP)	\$10.00	
Spring Semester 2018 Spring Semester 2018 Spring Semester 2018 Spring Semester 2018	November 30, 2017 November 30, 2017 November 30, 2017	Health Svs Fee (Sp UG Early Chidhd Ec UG Competitive Ath	l Fee (SP) 1 Fee (SP)	\$10.00 \$75.00	
Spring Semester 2018 Spring Semester 2018 Spring Semester 2018 Spring Semester 2018 Spring Semester 2018	November 30, 2017 November 30, 2017 November 30, 2017 November 30, 2017	Health Svs Fee (Sp UG Early Chidhd Ec UG Competitive Ath UG Activities Board	l Fee (SP) 1 Fee (SP) Fee (SP)	\$10.00 \$75.00 \$35.00	
Spring Semester 2018 Spring Semester 2018 Spring Semester 2018 Spring Semester 2018 Spring Semester 2018 Spring Semester 2018	November 30, 2017 November 30, 2017 November 30, 2017 November 30, 2017 November 29, 2017	Health Svs Fee (Sp UG Early Chldhd Ec UG Competitive Ath UG Activities Board C-CAT Dollars	l Fee (SP) n Fee (SP) Fee (SP) (Meal Plan)	\$10.00 \$75.00 \$35.00 \$300.00	



My Account



My Bills Make a Payment Basket Help

Sign Out

Add New

Spring 2018 fees are due Wednesday, January 10

#### To view the balance on your CatCard, please click here

My Account	
Previous Term Balance	\$60.00
Current Charges and Payments	\$13,399.18
Authorized Financial Aid	\$6,853.00
Total Amount Due	\$6,606.18
Make a Payment	
Detailed Account Activi	ty
* Authorized Aid cannot be applied to previous terr	n balance
My Recent Payments	
	View All
	<u>View All</u>
My Campuc - Other Itoms available	
My Campus - Other items available	for purchase
Add funds into your CatDollars Plan	for purchase <u>View All</u>
	for purchase <u>View All</u>
Add funds into your CatDollars Plan	for purchase <u>View All</u>
Add funds into your CatDollars Plan Funds are available for use anywhere o	for purchase <u>View All</u>
Add funds into your CatDollars Plan Funds are available for use anywhere o ncluding all Dining Services	e for purchase View All n campus

	View All
To view all your bills click 'View All'.	
⊠ eBill 12/01/2017 12/01/2017	View
a ebii 12/01/201/ 12/01/201/	Download
⊠ eBill 11/01/2017 11/01/2017	View
	Download
⊠ eBill 09/01/2017 09/11/2017	View
	<u>Download</u>

#### My Deferred Payment Plan

The Spring Deferred Payment Plan will open for enrollment on December 15, 2017

#### My Saved Accounts

You have no saved payment methods.





P.O. Box 2450 Merced, CA 95344 (209) 228-4114

#### SAMPLE ONLY

\*Bill presentment has been slightly modified for presentation purposes.\*

STATEMENT SUMM	ARY
Statement Date	12/01/2017
Due Date	01/10/2018
Student ID	
Previous Account Balance	\$60.00
Current Account Balance	\$13,459.18
Balance after Authorized Aid	\$6,606.18

If paying by check, please make check payable to UC Regents and note your student ID number on the check.

Balance after Authorized Aid reflects the net amount due as of the Statement Date. The amount currently due (including the current DPP installment) can be viewed when you select "Make a Payment" on the MyAccount page.

Date Posted	Term	Description	Charges	Credits
Current Activity				
11/30/2017	Spring Semester 2018	UC Spring Tuition Fee	\$5,751.00	
11/30/2017	Spring Semester 2018	UC Spr Student Services Fee	\$564.00	
11/30/2017	Spring Semester 2018	UG Health Mandatory Ins (Spr)	\$1,270.34	
11/30/2017	Spring Semester 2018	Waiver - Health Insurance		\$1,270.34
		* CURRENT ACCOUNT BALANCE *	\$13,459.18	
		AUTHORIZED FINANCIAL AID		
	Spring Semester 2018	Golden Bobcat Grant (E)		\$4,627.00
	Spring Semester 2018	17/18 Sub Fed Stafford Loan		\$2,226.00
		* TOTAL AUTHORIZED FINANCIAL AID *		\$6,853.00
Balance after Auth	orized Einancia	LAid	\$6,60	6 19

The amounts shown in this document represent fees that are currently approved. However, all University fees are subject to change and the fee amounts for this period may be adjusted at a future date. All charges are due by the due date shown above. Payments received after the due date are subject to a \$50 late fee. Additionally, a hold may be placed on your student account and you may be dropped from courses.

View All



My Account My Bills

Pay Now

Sign Out

MyBill

**Rufus Bobcat** 

#### Spring 2018 fees are due Wednesday, January 10

My Account	
Previous Term Balance	\$0.00
Current Charges and Payments	\$7,706.56
Current Term Pending Financial Aid Credits*	\$4,906.56
Total Amount Due	\$2,800.00
Make Payment	
Current Account Activity	

Current Account Activity

### My Bills View All There are no recent bills for your account.

#### My Deferred Payment Plan

The Spring Deferred Payment Plan will open for enrollment on December 15, 2017

#### My Saved Accounts

#### Add New

You have no saved payment methods.

#### Other Items

Sign up for text notifications



University of California, Merced

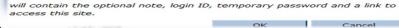
**My Authorized Users - Parent PINs** 

**My Recent Payments** 

Add New
You currently have no Parent PINs set up.

Help

		My Account	My Bills	Pay Now	Help	Sign Out
						MyBil
						Rufus Bobca
Parent PIN Information						
Parent PIN	1			-		
First Name	Í		-			
Last Name	i		240			
Email Address	[		-			
Confirm Email Address			-10			
Relationship to Student			*			
Phone Number						
Address Line1	i					
Address Line2	i					
City	i					
State						
Zip						
Add a note to the welcome email (optional)	Í					
			.:1			
Should this person						
be allowed to log in?	• Yes	O No				
have permission to access electronic bills and if so, also receive electronic bill email notifications?	Access &	Receive Emails	~			
receive Installment Payment Plan email notifications?	• Yes	O No				
be allowed to receive SMS (text message) notifications?	• Yes	ONO				





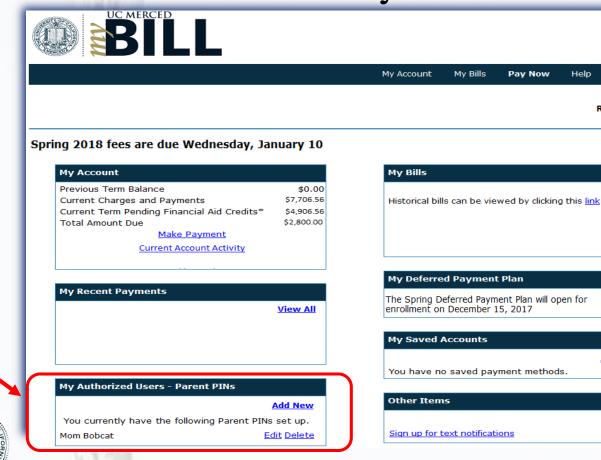
Pay Now

Help

Sign Out MyBill **Rufus Bobcat** 

View All

Add New





# What are my payment options?



The total budget amount for this installment plan	
This amount is based on charges and credits post	ed to your student account.
Charges:	
DPPBALANCE	\$2,800.00
SI	Total Budget Amount: \$2,800.00
What You Pay Now	
	participate in this plan. This fee covers UC the plan, and is in addition to the total budget
The total amount you will pay now is \$740.00	
What You Pay Later	
Listed below are the dates your installments will be	due and the amount due for each installment:
Due date	Amount
Due 2/20/2018	\$700.00
Due 3/20/2018	\$700.00 \$700.00
Due 4/20/2018	₽700.00
The total amount you will pay later is \$2,100.00	
Please refer to the terms and conditions for informat	ion about non-payment, default, and right to accelerate.
Terms and Conditions and E-Sign Disclosure and	Consent
Please read and indicate your agreement to the	following terms and conditions by checking the agreement checkbox below.
cannot be considered satisfied until all pa if installments are not paid by the due dat	financing solution, and tuition and mandatory fees yment plan installments are paid in full. Additionally, e, a late fee will be assessed. Installment amounts will r new financial aid is applied to the account.
I agree to the terms and conditions.	
View Agreement	
Cancel	Accept



## **Deferred Payment Plan (DPP)**

## Installments are due:

1<sup>st</sup> installment – January 10, 2018 2<sup>nd</sup> installment – February 20, 2018 3<sup>rd</sup> installment – March 20, 2018 4<sup>th</sup> installment – April 20, 2018

- DPP enrollment opens December 15, 2017
- \$40 DPP Participation Fee per semester
- Students or parents must request DPP enrollment each semester they want to participate in the plan
- Enrollment requires 1<sup>st</sup> installment to be paid on or before semester fee payment deadline





My Account My Bills Pay Now Help Sign Out MyBill **Rufus Bobcat** 

#### Spring 2018 fees are due Wednesday, January 10

My Account		My Bil
Previous Term Balance	\$0.00	
Current Charges and Payments	\$7,706.56	Historie
Current Term Pending Financial Aid Credits*	\$4,906.56	
Total Amount Due	\$2,800.00	
Make Payment		
Current Account Activity		
		My De
My Recent Payments		The Spr
My Recent Payments	<u>View All</u>	The Spr
My Recent Payments	<u>View All</u>	The Spr enrollme
My Recent Payments	<u>View All</u>	The Spr enrollme My Sa
My Recent Payments My Authorized Users - Parent PINs	<u>View All</u>	The Spr enrollme My Sa
	<u>View All</u> Add New	The Spr enrollme My Sa You ha
	Add New	The Spr enrollme My Sa You ha



University of California, Merced

## View All bills can be viewed by clicking this link rred Payment Plan g Deferred Payment Plan will open for on December 15, 2017 d Accounts Add New e no saved payment methods. ems

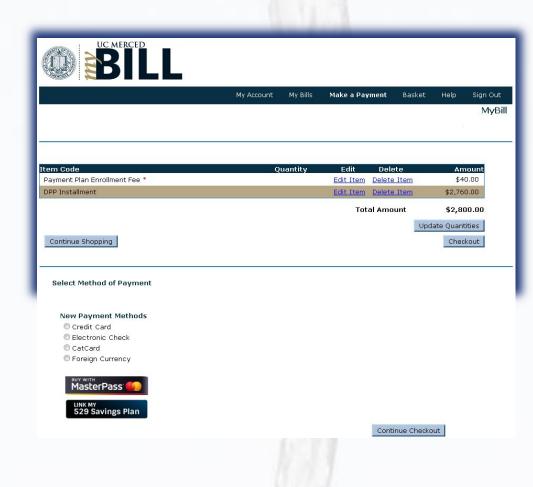
for text notifications

## **Payment Options**

- □ E-Check (electronic check) <u>No</u> fee is charged
- □ Credit Card Online- (American Express, Discover, MasterCard and Visa)- 2.75% Convenience Fee
- □ In-Person- cash/check
- □ Mail in check:

University of California, Merced Campus Cashiering Services P.O Box 2450 Merced, CA 95344

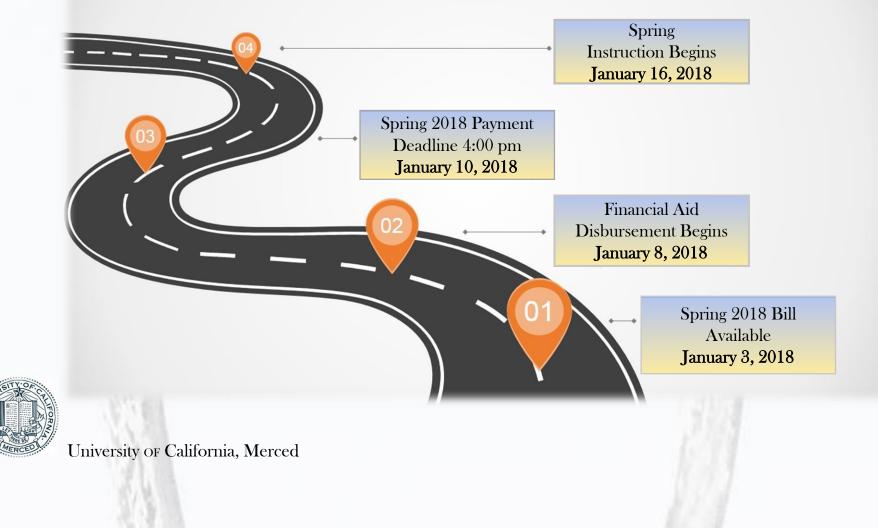




## **ELECTRONIC FUNDS TRANSFER (EFT)**

Electronic Student Refund Have access to the faster than received	Welcome Campus My	Courses WebMail Academics	myTools		
faster than receipaper check					Convenience of refu directly to their bank
faster than receipaper check					
				ſ	Have access to their faster than receivin paper check
					1
Bank Name *					
	Section 3: U.S. Bank Inform	nation			

## Spring 2018 Timeline







# Congratulations and Welcome to the Bobcat





University of California Merced

## Closing and Closing and On Your Own Face Wells 3:30-5:00pm Enjoy Candy Canes, Hot Cocoa/Hot Cider, and Holiday Cookies

# We encourage you to visit:

- The Students First Center and Other Offices (Pick up your Cat Card)
- The Bright Success Center Open House (KL 222) and the Library Tour
- The DARTS Lounge, Leadership and Community Service offices (KL 346)
- Health Insurance Questions (COB2 130)

UC MERCED ORIENTATION CHEER UC What? **UC Merced** UC What? **UC Merced** What's that you said? **UC Merced** B-O-B C-A-T-S B-O-B C-A-T-S BOBCATS, BOBCATS, RAWWWRRR!!! University of California Merced

# **Closing Remarks**

Thank you for attending New Student Orientation! It was a pleasure having you here!