

# Welcome to New Student Orientation



# Partners in Success

Armando Contreras, M.A.Ed.  
*Assistant Dean of Students*  
*Office of the Associate Vice Chancellor and Dean of Students*  
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University of California, Merced

# New Student Orientation



**Armando Contreras, M.A.Ed.**

*Assistant Dean of Students*

*First generation immigrant from Los Angeles, CA*

*UCLA ('06), CSULB ('15), University of Illinois ('22)*

"Once social change begins, it **cannot** be reversed. You cannot uneducate the person who has learned to read. You cannot humiliate the person who feels pride. You cannot oppress the people who are not afraid anymore. *We have seen the future, and the future is ours.*"

-Cesar Chavez

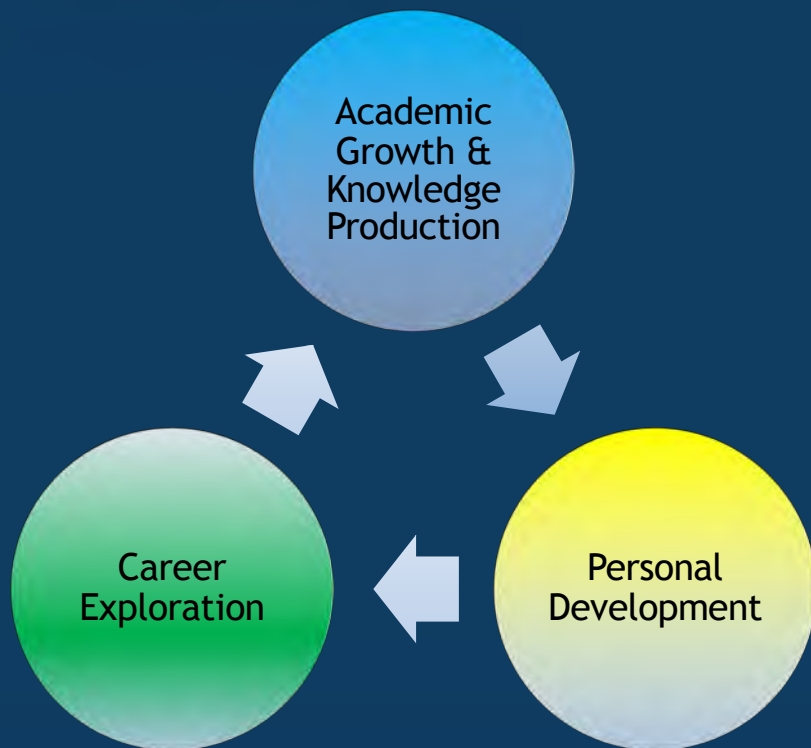




# Creating a Culture of Care: YOU Matter



# We are Here to Help You Succeed!



Student Success Defined

UC Merced provides a transformative education in an intimate academic setting with high quality research and a growing community.

Our alumni are lawyers, scientists, engineers, doctors, performers, policy makers, artists, educators, and work at a variety of organizations and corporations such as Twitter, BET Networks, Instagram, Google, etc. In essence, our alumni are global agents of change in their perspective fields.

# Common Challenges College Students Face in Their First Year



(Greenthal, 2018)



University of California, Merced

# New Student Orientation

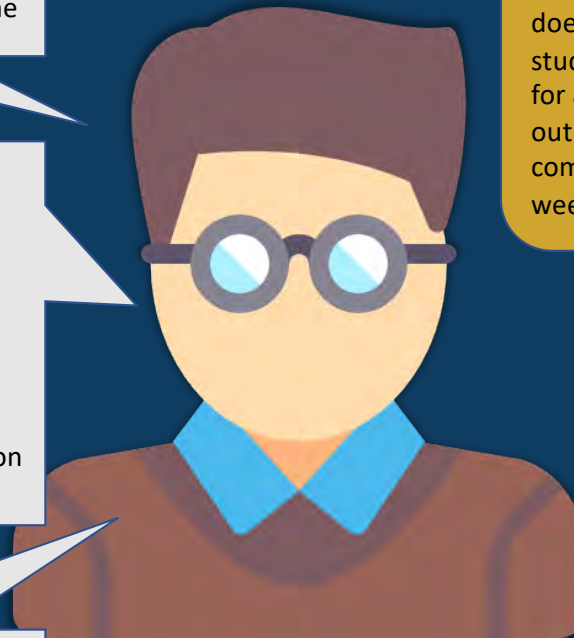
## Meet Jose!

**Faculty partners:** Faculty offer office hours for students to come and check-in about the course

**Parents/Family/Support system partners:** The majority of UC Merced students utilize the weekend to study and get involved on campus. Requiring them to go home on weekend adds unnecessary pressure to college students

When talking to your student, ask about their experiences in college and not focus on grades.

**Roommates/Social Group partners:** Student's social circles are good ways for them to develop study groups



Jose is struggling academically. He feels like he doesn't have enough time during the week to study and is embarrassed to ask his professors for assistance. During the conversation we find out that Jose's family has been asking Jose to come home and visit the family every weekend.



University of California, Merced

# New Student Orientation

## Meet Courtney!

**Resident Advisor Partner:** RA's are a good resource when handling roommate conflicts. Students will learn how to live with new people and this will help their development.

**Financial Aid Partners:** The Financial Aid office is a good resource to discuss budget and financial planning.

**Basic Needs Partners:** The Basic Needs Office offers food and basic needs support to all students.

**Parents/Family/Support system partners:** Courtney spent her financial aid on buying a used car. Having a conversation now with your student about finances is key in supporting your student succeed.



A faculty member notices that Courtney has been distant and quiet in class. He notices that she hasn't been eating and encourages the student to meet with the Dean of Students.

Courtney has not been eating because she has run out of money and is constantly stressed. On top of that, she recently got into an argument with her roommate.

**Counseling Partners:** Everyone benefits from therapy. Counseling Services has groups for students who need support in managing stress



University of California, Merced  
**New Student  
Orientation**

# Dean Of Students Office

## INCREASED ACCESS AND RETENTION:

Intentional efforts to increase student access, persistence, engagement, and success.

## BUILDING A COMMUNITY OF SCHOLARS:

Developing comprehensive strategies to sustain high touch practices.

## INNOVATION AND INTEGRATIVE EDUCATION:

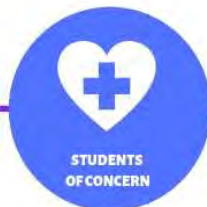
University-wide collaboration to reach and engage all levels of students.



NAVIGATION



STUDENT SUCCESS



STUDENTS  
OF CONCERN



ADVOCACY

**WE ADVOCATE. WE CONNECT. WE CARE.**

*At the first sign something is wrong,  
reach out to us!*

*The Dean of Students Office and your  
academic advisor are two immediate  
resources that can ALWAYS help you  
navigate campus life and beyond.*



University of California, Merced

# New Student Orientation

## Academic Resources

Bright Success Center  
Math Center/Chemistry Center/University Writing Center/STEM Resource Center  
Peer Assisted Learning Support (PALS)  
Bobcat Advising Center  
Library  
Students First Center  
Technology Resources  
UC Center Sacramento and UC Center Washington, D.C.  
Dean of Students Office

## Personal Resources

Counseling and Psychological Services (CAPS)  
Student Health Services  
Basic Needs (Food Pantry, Housing Support, Etc.)  
Campus Advocacy, Resources, and Education (CARE)  
Financial Wellness Coordinator  
Recreation & Athletics  
The Office of Student Involvement  
The Office of Social Justice Initiatives and Identity Programs  
Residential Education  
Dean of Students Office  
Parental and Supporter Success Initiatives

## Career Resources

Center for Career & Professional Advancement  
Margo F. Souza Leadership Center  
Community Engagement Center  
Undergraduate Research Opportunities Center  
Dean of Students Office

NOT AN EXHAUSTIVE LIST

# UNIVERSITY SUPPORT

**UC MERCED PROVIDES NUMEROUS RESOURCES TO HELP YOUR SCHOLARS GROW AND SUCCEED ACADEMICALLY, AND PERSONALLY AS THEY PREPARE FOR LIFE AFTER UC MERCED.**



# Bobcat Wellness and Compliance

Caring about yourself and others at UC Merced looks like this:

**To-Do TODAY:**

- ☐ Updating your personal information on your MyUCM portal
- ☐ Check and review UC Merced email account for important emails
- ☐ Accept and sign On-Campus Housing contract
- ☐ Confirm and Register for your Fall 2021 courses!

**To-Do in the coming weeks:**

- ☐ **AlcoholEDU** - Drug and Alcohol Abuse Prevention Program (*July 14<sup>th</sup>*)
- ☐ Get Vaccinated because #BobcatsAreBack. Get Vaccinated. Submit your Card. Get Free Swag! (<https://doyourpart.ucmerced.edu/get-vaccinated>) (*August 4<sup>th</sup>*)
- ☐ *Do not be afraid to ask for support!*

# Bobcat Wellness and Compliance

Caring about yourself and others at UC Merced looks like this:

**To-Do starting Fall 2021:**

- ☐ **EVERFI** training - Sexual Assault Prevention for Undergraduates  
(*Beginning Fall 2021*)
- ☐ Bobcat Pact
- ☐ Principles of Community
- ☐ *Do not be afraid to ask for support!*



University of California, Merced  
**New Student  
Orientation**

# FOLLOW US ON INSTA! @UCM.DOS

## **STAY CONNECTED!**

Follow us on Instagram to receive reminders of events and initiatives across the campus!





# Partners in Success

Armando Contreras, M.A.Ed.

*Assistant Dean of Students*

*Office of the Associate Vice Chancellor and Dean of Students*

[acontreras39@ucmerced.edu](mailto:acontreras39@ucmerced.edu)

<https://studentaffairs.ucmerced.edu/dean-students>

## **Student Q&A Panel Questions**

- Who are your partners in success? How is the University a partner in success for you?
- What advice do you have for incoming supporters to be impactful in their scholar's success?
- Looking back, what do you wish your partners in success knew or did to support you?
- Why is it important for scholars to identify and reach out for support from their partners in success?



# Financing Your Education

New Student Orientation

Fall 2021



University of California, Merced

# New Student Orientation

## Office of the Registrar

Registration

Enrollment Verifications

Statement of Legal Residence

Veteran Services

## Student Business Services

Student Fees

Electronic Billing

Deferred Payment Plan

Student Refunds

## Office of Financial Aid and Scholarships

Verification

Work-Study

Student Loans

Satisfactory Academic Progress

## Students First Center (SFC)

Admissions

Financial Aid

Registrar Services

Billing

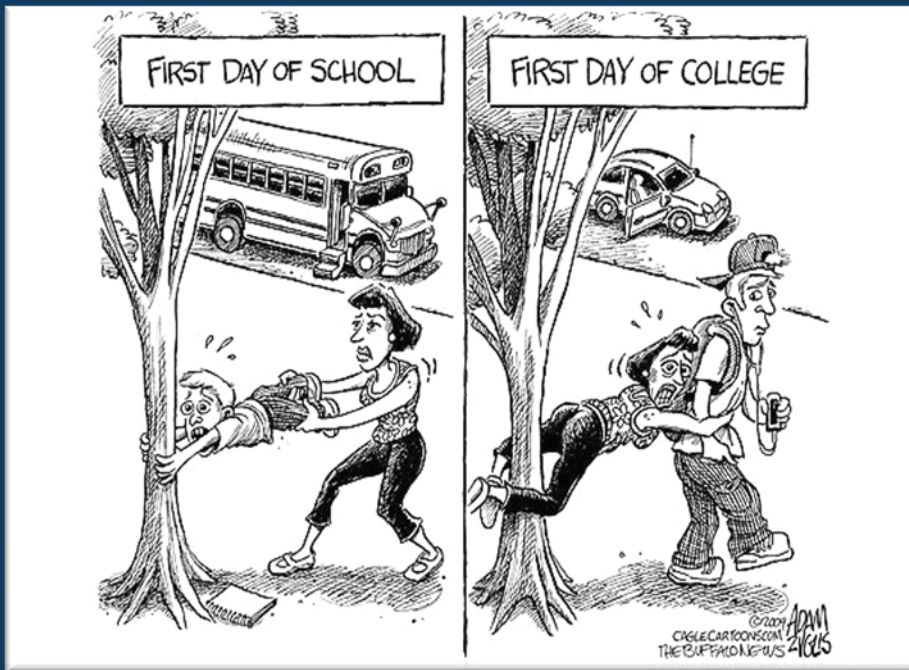


University of California, Merced

# New Student Orientation

Registrar

# Family Educational Rights and Privacy Act (FERPA)



## FERPA and Parents

FERPA provides parents with certain rights with respect to children's education records up until entry to the university.

# Directory Information

UC Merced has defined a select group of student data that is considered **Directory Information**, which may be released to a 3<sup>rd</sup> party (including parents), unless the student requests otherwise.



- The student's name and telephone number(s)
- UC Merced email address
- Major field of study
- Class (year in school)
- Dates of attendance
- Enrollment status (full-time, part-time)
- Degrees and awards received
- Participation in officially recognized activities
- Photographs

# Parent Authorization

Students may grant authorization to parents and others to access their student account information.



Parent authorization to financial aid information can be set up by the student through the UCM checklist.

| REQUIREMENT                                                                           | STATUS                  | OFFICE        | ACADEMIC YEAR | DEADLINE |
|---------------------------------------------------------------------------------------|-------------------------|---------------|---------------|----------|
| <input checked="" type="checkbox"/> <a href="#">Release of Information to Parents</a> | Received and Authorized | Financial Aid | 2020-21       |          |

Student  
Account

FERPA

Financial  
Aid



University of California, Merced

## New Student Orientation

# Financial Aid & Scholarships

# Offer Letter by Section

## Gift Aid

|                             |                 |
|-----------------------------|-----------------|
| Cal Grant A Entitlement New | \$12,570        |
| Federal Pell Grant          | \$6,495         |
| Bobcat Grant                | \$9,364         |
| <b>Total Gift Aid</b>       | <b>\$28,429</b> |

## Self Help Aid

|                                |                 |
|--------------------------------|-----------------|
| Fed Direct Student Sub Loan    | \$3,500         |
| Fed Direct Student Unsub Loan  | \$2,000         |
| Federal Work Study Eligibility | \$5,000         |
| <b>Total Self Help Aid</b>     | <b>\$10,500</b> |

## Undergraduate On Campus Expected Family Contribution: \$1,018

|                             |          |
|-----------------------------|----------|
| *Estimated Fees & Tuition   | \$13,538 |
| Average Personal Expenses   | \$1,703  |
| Average Room & Board        | \$18,887 |
| Average Transportation      | \$779    |
| Average UG Health Insurance | \$2,498  |
| Books and Supplies          | \$1,073  |

## UNIVERSITY OF CALIFORNIA MERCED OFFICE OF FINANCIAL AID AND SCHOLARSHIPS

3/8/2021  
100000000 Rufus Bobcat

### A Note About Your Awards

This view provides a quick look at the financial aid resources available to assist in meeting your costs to attend UC Merced. Detailed information about your awards is available in the My Financial Aid section of connect.ucmerced.edu/student. If a revision to your aid is made, we will send you an e-mail notification and these changes can be viewed at My Financial Aid. We reserve the right to modify financial aid awards at any time due to changes on your FAFSA, in your financial eligibility, in program terms, in the amount of available funding, and/or due to coordination with other resources you receive.

#### Gift Aid

|                             |                 |
|-----------------------------|-----------------|
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| <b>Total Self Help Aid</b>     | <b>\$10,500</b> |

To accept or decline these awards, you must log in to My Financial Aid (connect.ucmerced.edu/student).

#### Your awards were determined in part based on the following:

|                                                                  |          |
|------------------------------------------------------------------|----------|
| Undergraduate On Campus<br>Expected Family Contribution: \$1,018 |          |
| *Estimated Fees & Tuition                                        | \$13,538 |
| Average Personal Expenses                                        | \$1,703  |
| Average Room and Board                                           | \$18,887 |
| Average Transportation                                           | \$779    |
| Average UG Health Insurance                                      | \$2,498  |
| Books and Supplies                                               | \$1,073  |

#### Estimating Direct Net Costs:

|                                                       |          |
|-------------------------------------------------------|----------|
| Estimated Direct Costs                                | \$32,425 |
| (Minus) Total Gift Aid                                | \$28,429 |
| (Equals) Estimated Net Cost                           | \$3,996  |
| (Minus) Total Self-Help Aid                           | \$10,500 |
| Remaining financial aid to be used for other expenses | \$6,504  |

\*Systemwide tuition and fee levels are based on currently approved amounts and may not be final. Actual systemwide tuition and fees are subject to change by the Regents of the University of California.

#### What Next?

Visit My Financial Aid to view and complete all Outstanding Requirements and to accept the terms and conditions of your awards.

Office of Financial Aid and Scholarships, 5200 North Lake Road, Merced, CA 95343, Fax: (209) 228-7861, Student First Center (209) 228-7178  
2 of 2

**Grants and Scholarships:**  
These are awards that do not have to be repaid or earned through work.

**Federal Direct Student Loans:**  
Loans are always optional and are only offered to you to assist in meeting your costs. If you wish to borrow a loan, you must accept it and complete a Master Promissory Note and loan Entrance Counseling. All this can be completed at My Financial Aid.

The State of California requires that you be told the following: Federal student loans are available to most students regardless of income and provide a range of repayment options including income-based repayment plans and loan forgiveness benefits, which other education loans are not required to provide.

**Federal Work-Study Opportunity:**  
A Federal Work-Study Opportunity award allows you the opportunity to work in a student employment position. The award is NOT a guarantee of employment. You will need to obtain a student employment position and the money you earn from that position will be paid directly to you through payroll. Student Employment Services is available to assist you in obtaining a student employment position. More information is available at studentjobs.ucmerced.edu.

**Estimated Direct Net Costs:**  
Estimated direct costs includes tuition and fees and on-campus room and board estimates based on double-occupancy. Your actual living expenses may be different. The estimated direct costs do not include the cost of health insurance or charges not paid directly to the University.

# Offer Letter by Section

## Estimateing Direct Net Costs:

|                                                              |                 |
|--------------------------------------------------------------|-----------------|
| <b>Estimated Direct Costs</b>                                | <b>\$32,425</b> |
| <b>(Minus) Total Gift Aid</b>                                | <b>\$28,429</b> |
| <b>(Equals) Estimated Net Cost</b>                           | <b>\$3,996</b>  |
| <b>(Minus) Total Self-Help Aid</b>                           | <b>\$10,500</b> |
| <b>Remaining financial aid to be used for other expenses</b> | <b>\$6,504</b>  |

## Options to cover Estimated Net Cost:

- Self-Help:
  - Student Loans
  - Parent Loans

*Note: Work-Study is earned throughout the year*

- Deferred Payment Plan
- Online Payment via MyBill

*Note: Actual charges will be posted to student accounts by early August.*

UNIVERSITY OF CALIFORNIA  
**MERCED** OFFICE OF FINANCIAL AID  
AND SCHOLARSHIPS 10/2/2021  
100000000 Rufus Bobcat

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|                             |                 |
|-----------------------------|-----------------|
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| Robert Grant                | \$9,384         |
| <b>Total Gift Aid</b>       | <b>\$28,429</b> |

**Self-Help Aid**  
These are awards that you must earn through work or borrow money to receive.

|                                |                 |
|--------------------------------|-----------------|
| Fed Direct Student Sub Loan    | \$3,500         |
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| Federal Work Study Eligibility | \$5,000         |
| <b>Total Self-Help Aid</b>     | <b>\$10,500</b> |

To accept or decline these awards, you must log in to My Financial Aid (connect.ucmerced.edu/financialaid).

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Undergraduate On Campus  
Expected Family Contribution: \$1,018

|                             |          |
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**Estimating Direct Net Costs:**

|                                                       |          |
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Office of Financial Aid and Scholarships, 1200 North Lake Road, Merced, CA 95343, Fax: (209) 226-7881, Student First Contact (209) 226-7178  
2 of 2

## Verification Process

- **The federal or state government may select the student for a process called *Verification* due to:**
  - Random selection; or
  - Obvious or possible errors on their application
- **Schools are then required to “verify” that the information reported on the Application is accurate by:**
  - Requesting supporting documentation (via email and/or on your school Portal Checklist)
  - If errors are discovered, the school will correct your application and recalculate your aid eligibility.
  - Our document deadline is June 1st.
- **Tip: Submit verification documents quickly!**
  - Our document deadline is June 1st.

# Appeals & Special Circumstances

## On-Time Status Appeal

<https://financialaid.ucmerced.edu/on-time-status-appeal>

- Special circumstances which prevented meeting the March 2nd deadline. A One-Time Appeal as an Undergraduate.
- Opens June 1<sup>st</sup>

## Request for Review of Special Circumstances

<https://financialaid.ucmerced.edu/special-circumstances-appeal>

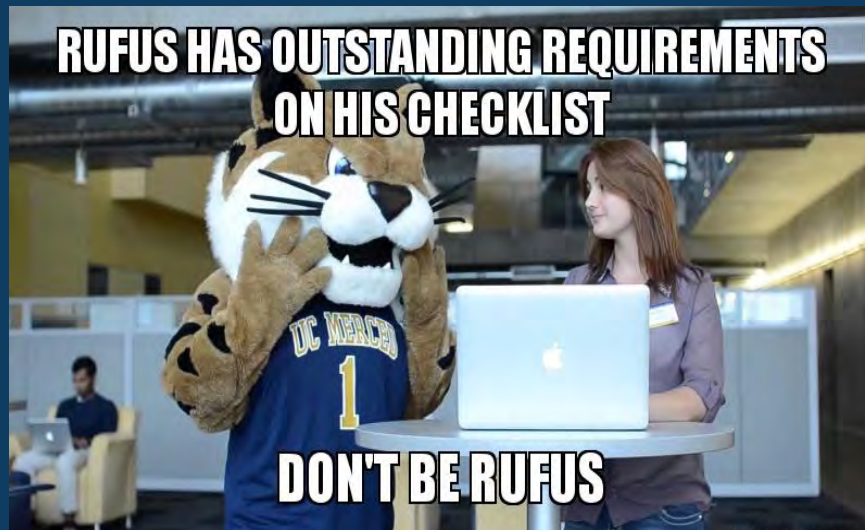
- Loss of Income
- Parent Separation or Divorce since filing the aid application
- One-time payment received temporarily inflating your income
- Currently open

## Cost of Attendance Adjustment Form

<https://financialaid.ucmerced.edu/coa-adjustment>

- Additional Expenses such as unreimbursed medical, dental, optical, unusual transportation expenses, disability expenses.

# connect.ucmerced.edu Portal Checklist



Home

Q Student Checklist Search

StudentID: UCMerced:

Please Note: Requirements listed in your checklist may not include all items you need to complete. For a comprehensive list of campus dates and deadlines visit: <http://studentconnect.ucmerced.edu/Deadlines-and-Calendars>

Q Search

| Incomplete Items for (Student) Dora, Libera (StudentID: 10094681) |                          |                       |               |             |  |
|-------------------------------------------------------------------|--------------------------|-----------------------|---------------|-------------|--|
| Requirement                                                       | Status                   | Office                | Academic Year | Deadline    |  |
| High School Final Transcript (CREDITED REVISITING SACRAMENTO)     | Unsatisfied              | Admissions            | 2021-22       | 01-JUL-2020 |  |
| New Student Orientation Registration                              | Unsatisfied              | Bright Success Center | 2021-22       | 01-JUN-2021 |  |
| Parent's 2019 Federal Income Tax Return or Transcript             | Unsatisfied              | Financial Aid         | 2021-22       | 01-JUN-2021 |  |
| Document Verification Worksheet                                   | Pending Parent Signature | Financial Aid         | 2021-22       | 01-JUN-2021 |  |
| Statement of Legal Residence                                      | Unsatisfied              | Registrar             | 2021-22       | 05-JUN-2021 |  |
| Entry-Level Writing Requirement                                   | Unsatisfied              | Admissions            | 2021-22       |             |  |
| Webcourse Process                                                 | Unsatisfied              | Financial Aid         | 2021-22       |             |  |

| Completed Items for (Student) Dora, Libera (StudentID: 10094681) |                         |               |               |          |  |
|------------------------------------------------------------------|-------------------------|---------------|---------------|----------|--|
| Requirement                                                      | Status                  | Office        | Academic Year | Deadline |  |
| Review of Information to Parents                                 | Received and Authorized | Financial Aid | 2021-22       |          |  |
| Accept Terms and Conditions                                      | Complete                | Financial Aid | 2021-22       |          |  |
| Final Application for Federal Student Aid (FAFSA)                | Complete                | Financial Aid | 2021-22       |          |  |
| File IV Authorization Sheet                                      | Complete                | Financial Aid | 2021-22       |          |  |

Legend

- The item is unsatisfied or incomplete. You need to complete an action.
- The item is either under review or in a pending status, this item will update once it has been reviewed. There is nothing more for you to do at this time.
- This item is complete. There is nothing more for you to do.

Upload photo: Documents are required to complete this item. Use this feature to upload what has been requested.

# Student Employment

## Federal Work-Study (FWS):

- Provides part-time jobs for students with financial need.
- For the 20/21 academic year, jobs may be offered by departments as in-person or remote.
- You may work up to 18 hours per week while in school.
- You will receive a paycheck every two weeks.
- You can earn up to the amount awarded for the year.
- It helps build your resume.
- Work-Student earnings do not affect future financial aid eligibility.
- Jobs are posted at <https://ucmerced.joinhandshake.com/login>

Non-Work-Study Student Assistant jobs are also available and are posted in the jobs link above.





University of California, Merced

# New Student Orientation

## Student Loans

| Loan Type         | Loan Fees                  | Interest Rate                    | Repayment                                                                                                                                                                                                                      |
|-------------------|----------------------------|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CA Dream Loan     | None                       | 3.73%<br>07/01/2021 - 06/30/2022 | No interest or payments until 6 months after the student leaves school or drops below half-time enrollment.                                                                                                                    |
| Subsidized Loan   | 1.057%<br>until 10/01/2021 | 3.73%<br>07/01/2021 - 06/30/2022 | No interest or payments until 6 months after the student leaves school or drops below half-time enrollment.                                                                                                                    |
| Unsubsidized Loan | 1.057%<br>until 10/01/2021 | 3.73%<br>07/01/2021 - 06/30/2022 | Interest begins immediately. If you elect not to pay the interest while in school, it will be capitalized into your loan. Regular payments begin 6 months after the student leaves school or drops below half-time enrollment. |
| Parent PLUS Loan  | 4.228%<br>until 10/01/2021 | 6.28%<br>07/01/2021 - 06/30/2022 | Credit approval needed. Interest begins immediately & payments begin when the loan is fully disbursed. However, payments may be deferred while the student is enrolled at least half-time.                                     |



University of California, Merced

# New Student Orientation

## Student Loans



**1**

Accept loans in your  
Connect.ucmerced.edu

**2**

Complete Loan Master  
Promissory Note checklist item

**3**

Complete Loan Entrance  
Counseling checklist item

**4**

Processing time is typically  
5-7 business days

**5**

Funds disbursed no sooner  
than 10 days prior to the  
beginning of course instruction

**6**

Repayment begins 6 months  
after the student drops below  
1/2 time or graduates



University of California, Merced

# New Student Orientation

## Satisfactory Academic Progress (SAP)

**Make the Grade, Keep the Aid!**

### Satisfactory Academic Progress (SAP)

All students are reviewed for the following financial aid SAP requirements after Spring grades post

#### Qualitative

Maintain a 2.0  
cumulative GPA

#### Pace

Complete 70% of all  
academic year courses

#### Maximum Time Frame

150% of the required  
units to graduate

Students who do not meet SAP requirements are subject to lose all federal, state, and UCM student aid for the entire upcoming academic year





University of California, Merced

## New Student Orientation

# Student Business Services (SBS)



- Parent Authorization
- View your billing statements
- Health Insurance Waiver
- Make a Payment
- Payment Plan
- Electronic Funds Transfer



## Overview



 My Account

 Overview

 Activity Details

 Payment Plans

 Make a Payment

 Transactions

 Statements

 Sign Out

Ts

Test Student

UC Merced

Balance

\$7,832.90

### Summary

[View statements](#)

Fall 2019 (Fall Semester 2019)

\$7,832.90

Balance

\$7,832.90

|                              |            |
|------------------------------|------------|
| Previous Term Balance        | \$0.00     |
| Current Charges and Payments | \$7,832.90 |
| Authorized Financial Aid     | \$0.00     |
| Total Amount Due             | \$7,832.90 |

\* Authorized Aid cannot be applied to previous term balance

[View activity details](#)

[Make a payment](#)

## Parent Authorization

 **BILL**

- My Account**
- Overview
- Activity Details
- Payment Plans
- Make a Payment
- Transactions
- Statements
- Sign Out

**Sm**  
Sample Student

**Basic information**

|            |                |
|------------|----------------|
| Name       | Sample Student |
| Student ID | Sample Id#     |

**Payment methods**

[Add payment method](#)

**Payers**  
Do you know someone that would like to help you pay? Invite them to have access to your account!

|     |                                                                                       |
|-----|---------------------------------------------------------------------------------------|
| BT  |  |
| Dad |  |
|     |  |

[Send a payer invitation](#)

Profile  
**Payer Invitation**

**Payer information**

\* First name

\* Last name

\* Email address

\* Confirm email address

**Payer access**

☒ Allow access to statements

**Message to payer**  
  
Maximum 250 characters

Cancel **Send invitation**

# Billing Statement

 Overview

My Account

Overview

Activity Details

Payment Plans

Make a Payment

Transactions

Statements

Sign Out

Ts

Test Student  
UC Merced

Balance

\$7,832.90

Summary

[View statements](#)

Fall 2019 (Fall Semester 2019)

\$7,832.90

Balance

\$7,832.90

Previous Term Balance

\$0.00

Current Charges and Payments

\$7,832.90

Authorized Financial Aid

\$0.00

Total Amount Due

\$7,832.90

\* Authorized Aid cannot be applied to previous term balance

View activity details

Make a payment





P.O. Box 2450  
Merced, CA 95344  
(209) 228-4114

Rufus Bobcat  
5200 Lake Road, Merced, CA  
95340

| STATEMENT SUMMARY                   |                   |
|-------------------------------------|-------------------|
| Statement Date                      | 08/01/2019        |
| Due Date                            | 08/21/2019        |
| Student ID                          | 100001234         |
| Previous Account Balance            | \$0.00            |
| Current Account Balance             | \$17,832.90       |
| <b>Balance after Authorized Aid</b> | <b>\$7,832.90</b> |

If paying by check, please make check payable to UC Regents and note your student ID number on the check.

Balance after Authorized Aid reflects the net amount due as of the Statement Date. The amount currently due (including the current DPP installment) can be viewed when you select "Make a Payment" on the MyAccount page.

The amounts shown in this document represent fees that are currently approved. However, all University fees are subject to change and the fee amounts for this period may be adjusted at a future date. All charges are due by the due date shown above. Payments received after the due date are subject to a \$50 late fee. Additionally, a hold may be placed on your student account and you may be dropped from courses.

#### Statement Details

| Date Posted                                   | Term               | Description                      | Charges     | Credits           |
|-----------------------------------------------|--------------------|----------------------------------|-------------|-------------------|
| Current Activity                              |                    |                                  |             |                   |
| * BALANCE FORWARD *                           |                    |                                  | \$0.00      |                   |
| INVOICE NUMBER - 50367461                     |                    |                                  |             |                   |
| 05/30/2019                                    | Fall Semester 2019 | Tuition(fall)                    | \$5,751.00  |                   |
| 05/30/2019                                    | Fall Semester 2019 | Student Services Fees            | \$564.00    |                   |
| 05/30/2019                                    | Fall Semester 2019 | Campus Based Fees                | \$484.18    |                   |
| 05/30/2019                                    | Fall Semester 2019 | Mandatory Health Insurance(fall) | \$936.72    |                   |
| 05/30/2019                                    | Fall Semester 2019 | Housing Fees                     | \$10,097.00 |                   |
| * CURRENT ACCOUNT BALANCE *                   |                    |                                  |             |                   |
| --AUTHORIZED FINANCIAL AID--                  |                    |                                  |             |                   |
| Fall Semester 2018                            |                    | Golden Bobcat Grant (fall)       |             | \$5,000.00        |
| Fall Semester 2018                            |                    | Pell Grant (Yr 1)                |             | \$5,000.00        |
| * TOTAL AUTHORIZED FINANCIAL AID *            |                    |                                  |             | \$10,000.00       |
| <b>Balance after Authorized Financial Aid</b> |                    |                                  |             | <b>\$7,832.90</b> |

# Detailed Account Activity

 **BILL** Overview 

My Account

Overview

Activity Details

Payment Plans

Make a Payment

Transactions

Statements

Sign Out

Test Student

Balance  
**\$7,832.90**

### Summary

[View statements](#)

|                                |            |
|--------------------------------|------------|
| Fall 2019 (Fall Semester 2019) | \$7,832.90 |
|                                |            |
|                                |            |
|                                |            |
|                                |            |
|                                |            |

Balance

\$7,832.90

|                              |            |
|------------------------------|------------|
| Previous Term Balance        | \$0.00     |
| Current Charges and Payments | \$7,832.90 |
| Authorized Financial Aid     | \$0.00     |
| Total Amount Due             | \$7,832.90 |

\* Authorized Aid cannot be applied to previous term balance

[View activity details](#)

Make a payment



University of California, Merced

# New Student Orientation

MyBill

Rufus Bobcat

## Detailed Account Activity

Previous Term Balance: \$0 ... Current Charges and Payments: **\$17,832.90** ... Authorized Financial Aid: **\$10,000** Total Amount Due **\$7,832.90**

## Authorized Financial Aid

| Term Description | Fund Code Description | Pending Credit |
|------------------|-----------------------|----------------|
|------------------|-----------------------|----------------|

## Student Account Activity

| Term               | Transaction Date | Description                    | Charges    | Credits |
|--------------------|------------------|--------------------------------|------------|---------|
| Fall Semester 2019 | June 3, 2019     | UG Health Mandatory Ins (Fall) | \$944.21   |         |
| Fall Semester 2019 | June 3, 2019     | UG Activities Board Fee (FA)   | \$35.00    |         |
| Fall Semester 2019 | June 3, 2019     | UG Early Chldhd Ed Fee (FA)    | \$10.00    |         |
| Fall Semester 2019 | June 3, 2019     | UG Competitive Ath Fee (FA)    | \$75.00    |         |
| Fall Semester 2019 | June 3, 2019     | UG Assoc Fee (Fall)            | \$65.68    |         |
| Fall Semester 2019 | June 3, 2019     | UG Transportation Fee (Fall)   | \$87.50    |         |
| Fall Semester 2019 | June 3, 2019     | Recreation Fee (Fall)          | \$146.00   |         |
| Fall Semester 2019 | June 3, 2019     | Health Svs Fee (Fall)          | \$50.00    |         |
| Fall Semester 2019 | June 3, 2019     | Student Life Fee (Fall)        | \$15.00    |         |
| Fall Semester 2019 | June 3, 2019     | UC Fall Student Services Fee   | \$564.00   |         |
| Fall Semester 2019 | June 3, 2019     | UC Fall Tuition Fee            | \$5,721.00 |         |
| Fall Semester 2019 | June 13, 2018    | Main Credit Card Payment       |            | \$60.00 |
| Fall Semester 2019 | June 11, 2018    | Educational Leave Program      | \$60.00    |         |

# UC Student Health Insurance Plan

## Waiver

- All students are charged the mandatory health insurance fee.
- Online Waivers Due - August 1, 2021
- Late Waiver Application - August 6, 2021
- For more details <https://health.ucmerced.edu/insurance>
- Once your waiver has been approved, your financial aid may adjust accordingly.



# University of California, Merced New Student Orientation

## Make a Payment

 Overview

My Account

Overview

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Sign Out

Ts

Test Student  
UC Merced

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\$0.00

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\$7,832.90

Authorized Financial Aid

\$0.00

Total Amount Due

\$7,832.90

\* Authorized Aid cannot be applied to previous term balances

View activity details

Make a payment

Payment method

How would you like to pay?

Payment amount

\$50

\* Payment method

Cert42 (\*\*\*\*1111)

Cert42 (\*\*\*\*1111)

Test Name (\*\*\*\*1111)

New credit or debit card

Foreign currency

New 529 savings plan

- ☐ Electronic Check - No fee is charged
- ☐ Credit Card Online - (American Express, Discover, MasterCard and Visa ) - 2.75% Convenience Fee
- ☐ In-Person - cash/check
- ☐ Mail in check:

University of California, Merced  
Campus Cashiering Services  
P.O Box 2450  
Merced, CA 95344

Cancel

Continue



# University of California, Merced

## New Student Orientation



### BILL Overview

My Account

Overview

Activity Details

Payment Plans

Make a Payment

Transactions

Statements

Sign Out

Test Student

UC Merced

Ts

Summary

Fall 2019 (Full Semester 2019)

#### Balance

|                              |            |
|------------------------------|------------|
| Previous Term Balance        | \$0.00     |
| Current Charges and Payments | \$7,832.90 |
| Authorized Financial Aid     | \$0.00     |
| Total Amount Due             | \$7,832.90 |

\* Authorized Aid cannot be applied to previous term balance



Overview

### Payment Plans

20\_SP

Spring 2020 Payment Plan



4 payments | \$40 enrollment fee

#### Payment Schedule

- 1 \$7,216.50  
Payment due 1/1/20
- 2 \$7,216.50  
Payment due 2/1/20
- 3 \$7,216.50  
Payment due 3/1/20
- 4 \$7,216.50  
Payment due 4/1/20

**Auto pay available:** If you set up auto pay, all scheduled payments will occur on the payment plan due dates.

#### Plan Details

**Enrollment fee:** There is an enrollment fee of \$40, due upon enrollment, to participate in this plan. This fee covers your school's administrative costs associated with the plan, and is in addition to the plan amount of \$28,866.

Cancel

Enroll in plan



Balance

\$7,832.90

[View statements](#)

\$7,832.90

\$7,832.90

[View activity details](#)

Make a payment

1st installment and Participation fee to be paid at time of enrollment.

# Payment Plan

Installments are due:



- 1<sup>st</sup> installment – August 18, 2021
- 2<sup>nd</sup> installment – September 20, 2021
- 3<sup>rd</sup> installment – October 20, 2021
- 4<sup>th</sup> installment – November 22, 2021

- Enrollment opens August 2, 2021
- \$40 Participation Fee per semester
- Students or parents must request DPP enrollment each semester they want to participate in the plan
- 1<sup>st</sup> installment and DPP Participation fee to be paid at time of enrollment

# Electronic Funds Transfer (EFT)

## Electronic Funds Transfer (EFT) Authorization for Students Only

University of California, Merced  
Student Business Services  
Email: [sbs@ucmerced.edu](mailto:sbs@ucmerced.edu)  
Phone: (209) 228-4114

INSTRUCTIONS - Please complete this form to set up Electronic Funds Transfer. We encourage you to submit this EFT form to receive your funds faster; the alternative is a paper check. Review the Sample Check below for help with inputting your bank account information in the appropriate fields.

(Items with \* are required.)

### Section 1: Type of Request

***If you have previously established an EFT and your bank account information is current, you do not need to submit a new EFT.***

Please check one from the following. \*

- ☐ New EFT  
☐ Change EFT

### Section 2: Student Contact Information

|                    |                    |
|--------------------|--------------------|
| Student ID         | 100079907          |
| Last Name          | Student            |
| First Name         | Preferred          |
| UCM E-mail Address | stest@ucmerced.edu |
| Phone Number *     | 209-228-4070       |

### Section 3: U.S. Bank Information

|             |  |
|-------------|--|
| Bank Name * |  |
|-------------|--|

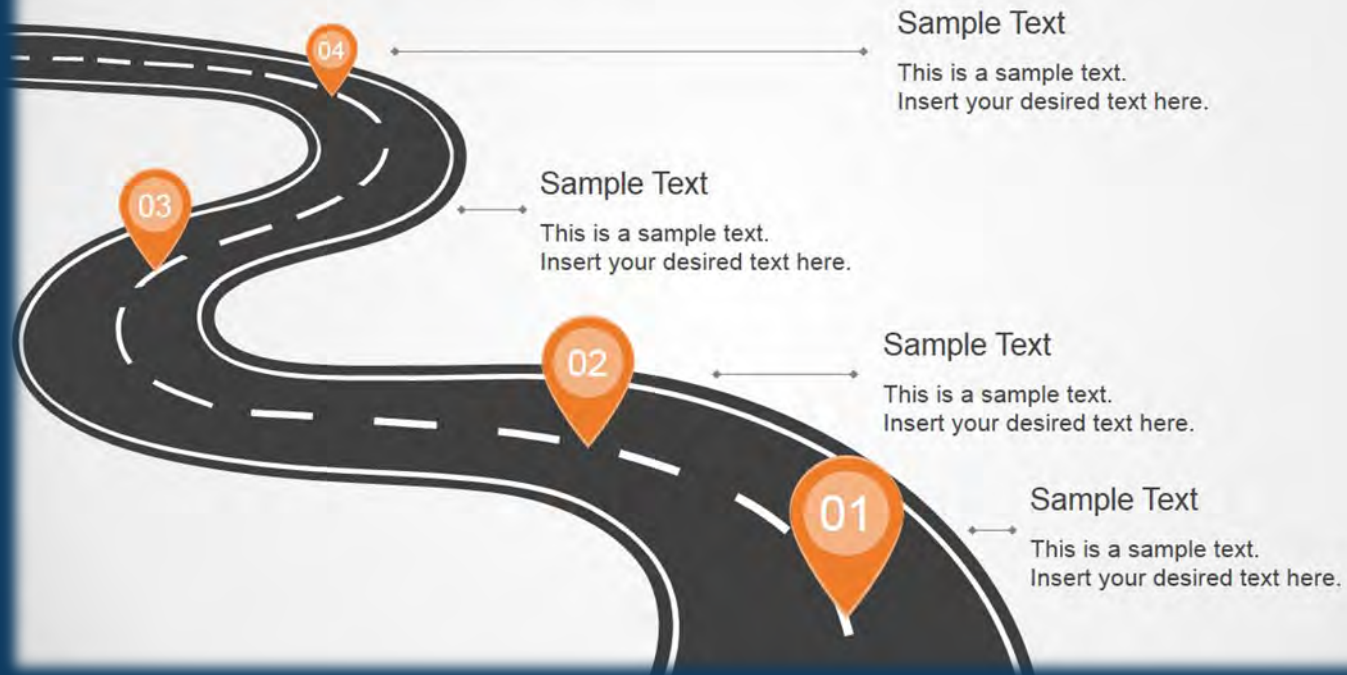
Convenience of refund going  
directly to their bank account

Have access to their funds  
faster than receiving a  
paper check



# Timeline

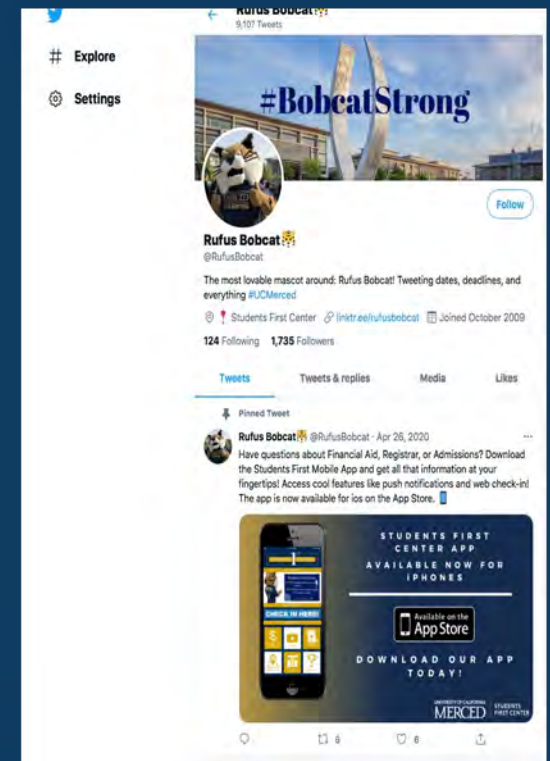
## Curved Roadmap Concept



# Students First Center (SFC)

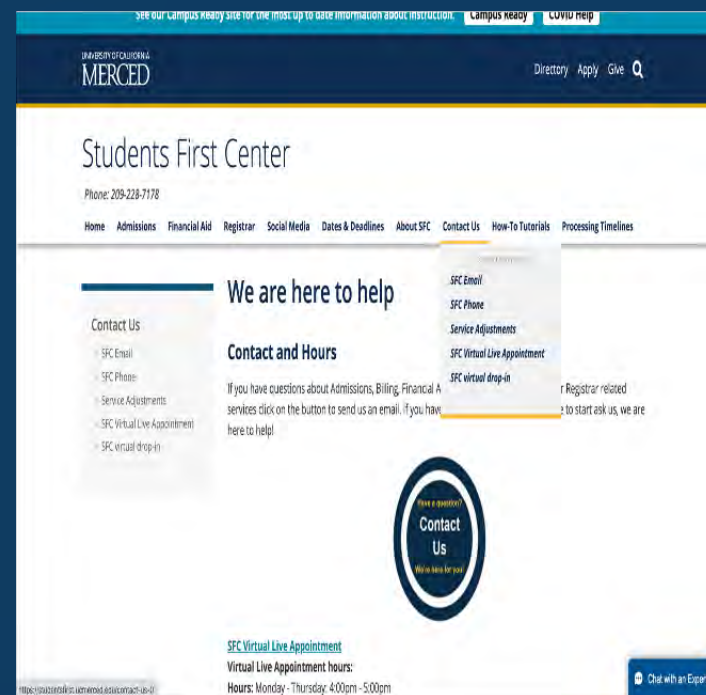
# Payment Plan

- **Don't know where to start?** The SFC is a good place, if we can't answer your questions, we will help you find the appropriate resource.
  - Admissions
  - Financial Aid
  - Registrar Services
  - Billing
- **Rufus Bobcat Social Media**
  - [studentsfirst.ucmerced.edu/socialmedia](https://studentsfirst.ucmerced.edu/socialmedia)



# SFC Contact Us - [studentsfirst.ucmerced.edu](https://studentsfirst.ucmerced.edu)

- **Call us! 209-228-7178**
  - Mon - Th 8:30am to 4:30pm & Fri. 8:30am to 3pm
- **Schedule a live zoom appointment (15 min)**
  - Mon - Th 4pm-5pm.
  - <https://studentsfirst.ucmerced.edu/contact-us/sfc-virtual-live-appointment>
- **Use our virtual drop-in window**
  - Open Mon - Th 1-9pm.
  - <https://studentsfirst.ucmerced.edu/contact-us/sfc-virtual-drop>
- **Email us**
  - [Studentsfirst@ucmerced.edu](mailto:Studentsfirst@ucmerced.edu)
- **Chat with us**
  - [studentsfirst.ucmerced.edu](https://studentsfirst.ucmerced.edu)
  - Mon - Th 8:30am to 4:30pm & Fri. 8:30am to 3pm (Closed at noon)
- **In-Person Services**
  - Check our website for updates and further info as it is announced.



Congratulations and Welcome 🐾  
🐾 to the Bobcat Family! 🐾 🐾  
🐾 🐾



# PARTNERS IN ACADEMIC SUCCESS

Calvin E. Bright Success Center  
Division of Undergraduate Education  
Kolligian Library



University of California, Merced

# New Student Orientation

## Roles & Responsibilities for Student Success

EVEN OLYMPIC SWIMMERS  
NEED COACHES

- **STUDENTS – EFFORT AND TIME FOCUS ON ACADEMIC AND OTHER EDUCATIONAL EXPERIENCES.**
- **ASK FOR HELP AND USE RESOURCES.**
- THE UNIVERSITY– COMMUNICATES EXPECTATIONS; PROVIDES TOOLS AND RESOURCES TO HELP STUDENTS BE SUCCESSFUL
- FAMILIES, FRIENDS & PARTNERS – PROVIDE CHALLENGE AND SUPPORT, LISTEN AND PROMOTE PROBLEM SOLVING

# Academic Expectations at UC Merced

## **GENERAL**

- CHECK YOUR UCM EMAIL
- VARY BY COURSE AND INSTRUCTORS– GRADING, DEADLINES, ATTENDANCE, ENGAGEMENT
- FACULTY OBLIGATIONS (TEACHING, RESEARCH AND SERVICE)
- DEMANDS OF A RESEARCH INSTITUTION

## **COURSES**

- REVIEW SYLLABI, CATCOURSES
- ASK QUESTIONS – IN CLASS, EMAIL, OFFICE HOURS
- SPEND TIME PREPARING BEFORE AND AFTER CLASS [INDIVIDUAL STUDY, OFFICE HOURS, USE OF TUTORING/LIBRARY SERVICES]

• INDEPENDENCE \* RESPONSIBILITY \* EFFORT \* TIME



University of California, Merced

# New Student Orientation

## ACADEMIC EXPERIENCES: COURSE LOAD

- **AVERAGE STUDENT UNIT LOAD: 14-16 UNITS**
- **COURSE TYPES**
  - **LECTURE**
  - **LAB**
  - **DISCUSSION**
- **ACADEMIC SUPPORT**
  - **OFFICE HOURS**
  - **TUTORING**
  - **LIBRARY SERVICES**

# ACADEMIC EXPERIENCES: STUDENT TIME AND EFFORT

- **BIO 001/BIO 001L:  
CONTEMPORARY BIOLOGY + LAB (5 UNITS)**
  - **LECTURE: 3 HOURS PER WEEK**
  - **DISCUSSION: 1 HOUR PER WEEK**
  - **LAB: 2 HOURS PER WEEK**
- **READING & STUDYING**
  - **6+ HOURS PER WEEK**
- **OFFICE HOURS/TUTORING/LIBRARY SERVICES**
  - **VARIES: DEPENDS ON WEEK AND STUDENT**



# University of California, Merced New Student Orientation

3 hrs/ week per unit = 45 - 48 hrs of "homework"  
outside of class

## A Bobcat's Week

| TIME     | SUNDAY                | MONDAY                             | TUESDAY                             | WEDNESDAY                          | THURSDAY                            | FRIDAY                | SATURDAY              |
|----------|-----------------------|------------------------------------|-------------------------------------|------------------------------------|-------------------------------------|-----------------------|-----------------------|
| 7:30 AM  |                       |                                    | PSY 001 LECT<br>7:30 am - 9:30 am   |                                    | PSY 001 LECT<br>7:30 am - 9:30 am   |                       |                       |
| 8:00 AM  |                       |                                    |                                     |                                    |                                     | Work<br>8 am - 12 pm  |                       |
| 8:30 AM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 9:00 AM  | Study<br>9 am - 12 pm |                                    |                                     |                                    |                                     |                       | Study<br>9 am - 12 pm |
| 9:30 AM  |                       | WRI 001 DISC<br>9:30 am - 11:30 am |                                     | WRI 001 DISC<br>9:30 am - 11:30 am |                                     |                       |                       |
| 10:00 AM |                       |                                    | Study<br>10 am - 11 am              |                                    |                                     |                       |                       |
| 10:30 AM |                       |                                    |                                     |                                    |                                     |                       |                       |
| 11:00 AM |                       |                                    |                                     |                                    |                                     |                       |                       |
| 11:30 AM |                       |                                    |                                     |                                    |                                     |                       |                       |
| 12:00 PM |                       |                                    |                                     | Study<br>12 pm - 2 pm              |                                     |                       |                       |
| 12:30 PM |                       |                                    | CHEM 001 LECT<br>12:30 pm - 1:30 pm |                                    | CHEM 001 LECT<br>12:30 pm - 1:30 pm |                       |                       |
| 1:00 PM  | Study<br>1 pm - 5 pm  | Work<br>1 pm - 5 pm                |                                     |                                    |                                     |                       | Study<br>1 pm - 7 pm  |
| 1:30 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 2:00 PM  |                       |                                    | Study<br>2 pm - 4 pm                |                                    | Study<br>2 pm - 5 pm                | Study<br>2 pm - 5 pm  |                       |
| 2:30 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 3:00 PM  |                       |                                    |                                     | CHEM 001 DISC<br>3:30 pm - 5:30 pm |                                     |                       |                       |
| 3:30 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 4:00 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 4:30 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 5:00 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 5:30 PM  |                       |                                    | MATH 005 DISC<br>5:30 pm - 7:30 pm  |                                    |                                     |                       |                       |
| 6:00 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 6:30 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 7:00 PM  | Study<br>7 pm - 10 pm | Study<br>7 pm - 10 pm              |                                     | Chapter Meeting<br>7 pm - 8 pm     | Study<br>7 pm - 10 pm               | Study<br>7 pm - 10 pm |                       |
| 7:30 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 8:00 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 8:30 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 9:00 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |
| 9:30 PM  |                       |                                    |                                     |                                    |                                     |                       |                       |

3 hrs/week  
per unit =  
45-48 hours  
of  
'homework'  
outside of  
class



University of California, Merced

## New Student Orientation

# WHAT UC MERCED STUDENTS SAY: KEYS TO SUCCESS

- Know course expectations (*course syllabi*)
- Manage time effectively
- Develop & use good study skills and habits
- Ask for help and use resources



University of California, Merced

# New Student Orientation

## What the University Does: Tools & Resources

### Tutoring

[success.ucmerced.edu/tutoring](https://success.ucmerced.edu/tutoring)

- CHEM Center
- MATH Center
- Peer Assisted Learning Support (PALS)
- STEM Resource Center
- Writing Center

### University Library

[library.ucmerced.edu](https://library.ucmerced.edu)

- In-person research appointments
- 24/7 librarian chat reference service
- Research skill development workshops 900+ online search tools

### Bright Success Center

[learning.ucmerced.edu](https://learning.ucmerced.edu)

- Mentoring (TRV & SMP)
- Skill development workshops
- Services for foster youth, undocumented students, transfers, veterans, & returning students, first generation, & low income students

# What the University Does: People & Services

## Services

- Basic Needs
- Center for Career & Professional Advancement
- Counseling & Psychological Services (CAPS)
- Health Services
- Student Employment
- Research Opportunities
- Student Accessibility Services

## People

- Faculty/TA (office hours!)
- Academic advisor
- Dean of Students Office
- Residence Life Staff
- Librarians
- Peers (study groups, mentoring)

OUR GOAL IS TO SUPPORT THE  
TRANSITION OF STUDENTS TO  
AND THROUGH UC MERCED



University of California, Merced

## New Student Orientation

### WHAT FAMILIES, FRIENDS, AND PARTNERS CAN DO: CHALLENGE AND SUPPORT

- **Check-In**
  - *Set shared expectations – how and how often*
- **Encourage**
  - Use of campus resources
  - Good study habits
  - Good time management (including not expecting too much time at home/outside of school)
- **Promote independence**
  - Problem solving
  - Information seeking & decision making

## CONTACT US

Bright Success Center  
[learning.ucmerced.edu](http://learning.ucmerced.edu)

Jason Juarez  
[jason.juarez@ucmerced.edu](mailto:jason.juarez@ucmerced.edu)

UC Merced Library  
[library.ucmerced.edu](http://library.ucmerced.edu)

Olivia Olivares  
[oolivares@ucmerced.edu](mailto:oolivares@ucmerced.edu)

Undergraduate Education  
[ue.ucmerced.edu](http://ue.ucmerced.edu)

Alisha Kimble  
[akimble@ucmerced.edu](mailto:akimble@ucmerced.edu)

Thank You for  
supporting  
your Bobcats!



# Ongoing engagement opportunities

- Bobcat RISE
- Drop-In Hours (beginning July 6<sup>th</sup>)
- Partners In Success Sessions (beginning July 8<sup>th</sup>)
- Information Fair (beginning July 2<sup>nd</sup>)

# TAKE YOUR SHOT.



# GET VACCINATED. GET *FREE* SWAG.

## Get Vaccinated because #BobcatsAreBack Fall 2021

COVID-19 Vaccination is required for anyone who learns, lives, or works on campus.

**Get Vaccinated. Submit Your Card. Get Free Swag.**

*Must be a UC Merced student to be eligible.*



**Submit by July 15th to claim \$20 in Bobcat Bucks, Commemorative Shirt and Sticker.**

Submit by August 8 to claim commemorative shirt and sticker. Submissions after August 8 can claim commemorative sticker. Qualifying submissions include completed COVID-19 immunization card or valid exemption or accommodation form.

*All students, academics, and staff must submit either a proof of vaccination, approved medical exemption, or approved religious exception to be on campus this fall.*

**Visit [doyourpart.ucmerced.edu/get-vaccinated](https://doyourpart.ucmerced.edu/get-vaccinated) on your mobile device to submit proof of vaccination today!**

Thank you for participating in  
New Student Orientation!